Wiesbaden COVID-19 Mental Health Resources (as of 26 May 2020)

For emergencies call 112 or the Military Police (MP) Desk Sergeant at civilian telephone +49(0) 611-143-548-7777 or 7778.

24/7 On-Call Duty Chaplain

The Wiesbaden Religious Support Office provides Chaplains who serve as the 24/7 On-Call Duty Chaplain to provide counseling and pastoral care for afterhours emergencies. **Any individual or Family Member** on assignment orders to USAG Wiesbaden or one of our tenant units can speak to the On-Call Duty Chaplain at 0162-274-7337

Behavioral Health Clinic

Routine behavioral healthcare continues, but has shifted to telephone and virtual health appointments in some cases. Current patients will be contacted regarding any changes to their appointments.

The Behavioral Health Clinic remains open to walk-in crisis care from 0630-1700, Monday through Friday.

Behavioral Health staff remain available for phone consultation to Commanders and medical providers. The Behavioral Health Clinic is located at Building 1526 and can be reached by DSN 590-1320 or civilian 06371-94641320.

The Military Crisis Line serves Active Duty, Retirees, and their Dependents and is available 24/7 via phone, text, or online chat at

https://www.veteranscrisisline.net/get-help/military-crisis-line, DSN 118, or civilian 001-800-273-8255.

Employee Assistance Program (EAP)

The Wiesbaden EAP, part of the Directorate for Human Resources, can see **DoD Civilian Employees, Military & Civilian Family Members, and Retirees**. EAP is a free, confidential screening, assessment, and health-related referral resource that can provide short-term, non-therapy counseling and support. EAP is available now primarily through telephone consultations. POC is Dr. John Kaiser at DSN 548-1402/Civilian 0611-143-548-1402, or e-mail: john.w.kaiser.civ@mail.mil

Military Family Life Counselors (MFLCs)

The Military Family Life Counselors assigned to Army Community Service (ACS) provide non-medical short-term, situational problem-solving counseling for **Service Members and their Families** who may be dealing with stress. The MFLC services augment existing military support services. Their services are otherwise confidential and private, except for duty-to-warn situations.

Military Family Life Counselors assigned to our Community: (see next page)

Action Officer: Dr. John Kaiser, CR2I/EAP, DSN: 548-1402

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Hainerberg Elementary School 0152-2390-2413

Wiesbaden Middle School (not available)

Wiesbaden High School 0151-4558-3637

Child/Youth MFLCs: 0151- 5478-5029

Adult MFLCs: 0176-5594-8229 0170-591-4771

Action Officer: Dr. John Kaiser, CR2I/EAP, DSN: 548-1402