

Wiesbaden COVID-19 Mental Health Resources (as of 26 March 2020)

For emergencies call 112 or the Military Police (MP) Desk Sergeant at civilian telephone +49(0) 611-143-548-7777 or 7778.

24/7 On-Call Duty Chaplain

The Wiesbaden Religious Support Office provides Chaplains who serve as the 24/7 On-Call Duty Chaplain to provide counseling and pastoral care for afterhours emergencies. **Any individual or Family Member** on assignment orders to USAG Wiesbaden or one of our tenant units can speak to the On-Call Duty Chaplain at 0162-274-7337

Behavioral Health Clinic

Routine behavioral healthcare continues, but shifted to telephone and virtual health appointments in many cases. Current patients will be contacted regarding any changes to their appointments. New requests for routine care will be triaged and may be deferred to a later time in some cases.

Behavioral Health staff remain available for phone consultation to commanders and medical providers. The Behavioral Health Clinic can be reached by DSN 590-1320 or Civilian 06371-9464-1320. The **Military Crisis Line** serves **Active Duty, Retirees, and their Dependents** and is available 24/7 via phone, text, or online chat at <https://www.veteranscrisisline.net/get-help/military-crisis-line> , DSN 118, or Civilian 001-800-273-8255.

Employee Assistance Program (EAP)

The Wiesbaden EAP, part of the Directorate for Human Resources, can see **DoD Civilian Employees, Military & Civilian Family Members, and Retirees**. EAP is a free, confidential screening, assessment, and health-related referral resource that can provide short-term, non-therapy counseling and support. POC is Dr. John Kaiser at DSN 548-1402/Civilian 0611-143-548-1402, or e-mail: john.w.kaiser.civ@mail.mil

Military Family Life Counselors (MFLCs)

The Military Family Life Counselors assigned to Army Community Service (ACS) provide non-medical short-term, situational problem-solving counseling for **Service Members and their Families** who may be dealing with stress. The MFLC services augment existing military support services. Their services are otherwise confidential and private, except for duty-to-warn situations.

Military Family Life Counselors assigned to our Community:

Hainerberg Elementary School
0152-2390-2413

(see more next page)

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Wiesbaden Middle School (not available)

Wiesbaden High School
0151-4558-3637

Child/Youth MFLCs:
0151- 5478-5029

Adult MFLCs:
0176-5594-8229
0170-591-4771