SCHOOL MEAL PROGRAM

Your child's school meal account migrated to the new DODEA POS system LINQ TITAN during the summer break 2023. Please see below information you need to know about the migration and the new LINQ system and some changes from the old POS:

1. All students' balances have been transferred to the new LINQ system.
2. You no longer need to open a school meal account for your student. Once the student is enrolled in a DoDEA school, our system will receive the student's information. All students enrolled will automatically have an account.
3. New payment online method is https://linqconnect.com
4. Payments can also be made at the School Meal cafeteria or Main Exchange Customer Service.
5. New link to apply for Free and Reduce meals is https://linqconnect.com.
6. Students accounts no longer have an option between Meal and General account. Students' accounts only have one account and all students with money available can purchase A La Carte unless you enter an alert on the account stating "No A La Carte sales".

Some information about LINQ Connect, the new on demand access to your student's school account.

Steps for setting up new accounts:

1. Register new students with DODEA and obtain the 10-digit student ID (skip this step if you already enrolled in DODEA school)
2. Register at https://linqconnect.com
3. Confirm email address by clicking on the verification link sent to your email address
4. Sign in at https://linqconnect.com with your email and password
5. Click the + to link a student to your account (Student ID is required for this step)
6. In this secure online system, you can now:
   - Make payments on your student's meal account
   - Monitor accounts and track purchases
   - Set up automatic recurring payments
   - Add low balance alerts
   - Set spending limits
   - Transfer balances between same household students

- Submit online application for free and reduced meals
- Add alerts on accounts such as allergies (doctor's note still needs to be provided to the cafeteria and/or school nurse)
- Restrict sales at the cafeteria by adding an alert

Payments

1. Add money in https://linqconnect.com by clicking on add money to meal account selecting one time account payment or new recurring payment. You will be charged a convenience fee of $2.60 each time you use the service per total transaction regardless of the number of students. You can also transfer money from one student account to another if they are listed under the same family account.
2. Make deposits at your local Main Store Customer Service by cash, check, or debit/credit card. This service is free of charge.
3. Make cash or check payments in the local school cafeteria. There is no transaction fee for this service.

Free and reduced meal applications for school year 2023-24

Free and reduced applications are mandatory for all Sure Start Students

1. Go to linqconnect.com and click on apply today.
   a. You do not need to set up a LINQ Connect account in order to complete a Free and Reduced Meal application.
2. Search for and click on AAFES DODEA. This will take you to the Letter of Household. Please read and then click Next.
3. Enter the following information: Address, City, State, Zip Code, Phone Number and Email Address. **An Email address is required for communicating eligibility status.**
4. Click New Student. This will open a window to enter student information.
5. Enter as much of the following information as possible including First/Middle/Last Name, Student ID, School, and Date of Birth.
6. Click Save & Close. OR Save & Add for the next student.
7. If the student has, no income put $0.00 in student income, and then click Next.
8. Enter the total number of people in your household, including students.
9. Click Add Household Member. Enter First and Last Name and Income for this person then click Save & Close. Click Save & Add New for additional members.
10. Please review the application to ensure all your information is correct before you submit. Once you have reviewed it, click Next.
11. Submit application and save application code in case there are any issue with the application.
12. When signing and submitting the application, you may select your ethnicity/race if you choose to. Enter your name in the Signed By section, click I agree to the Terms of Use. Enter the last 4 digits of your SSN or Click No SSN.
13. Click Submit Application. You will receive an email confirming the application was submitted.
14. Eligibility notification will be sent to your e-mail address within 48 hours.

2023/2024 Income Eligibility Guidelines

SCHOOL MEAL PROGRAM

Alaska - 2023/2024

AAFES DoDEA

Household Size	Free					Reduced				
	Annual	Monthly	Twice-Monthly	Bi-Weekly	Weekly	Annual	Monthly	Twice-Monthly	Bi-Weekly	Weekly
1	$23,673.00	$1,973.00	$987.00	$911.00	$456.00	$33,689.00	$2,808.00	$1,404.00	$1,296.00	$648.00
2	$32,032.00	$2,670.00	$1,335.00	$1,232.00	$616.00	$45,584.00	$3,799.00	$1,900.00	$1,754.00	$877.00
3	$40,391.00	$3,366.00	$1,683.00	$1,554.00	$777.00	$57,480.00	$4,790.00	$2,395.00	$2,211.00	$1,106.00
4	$48,750.00	$4,063.00	$2,032.00	$1,875.00	$938.00	$69,375.00	$5,782.00	$2,891.00	$2,669.00	$1,335.00
5	$57,109.00	$4,760.00	$2,380.00	$2,197.00	$1,099.00	$81,271.00	$6,773.00	$3,387.00	$3,126.00	$1,563.00
6	$65,468.00	$5,456.00	$2,728.00	$2,518.00	$1,259.00	$93,166.00	$7,764.00	$3,882.00	$3,584.00	$1,792.00
7	$73,827.00	$6,153.00	$3,077.00	$2,840.00	$1,420.00	$105,062.00	$8,756.00	$4,378.00	$4,041.00	$2,021.00
8	$82,186.00	$6,849.00	$3,425.00	$3,161.00	$1,581.00	$116,957.00	$9,747.00	$4,874.00	$4,499.00	$2,250.00
Each add'l family member add	$8,359.00	$697.00	$349.00	$322.00	$161.00	$11,896.00	$992.00	$496.00	$458.00	$229.00

Scan the QR code to get to the linqconnect.com website even faster

FAQ:

What steps do I have to take if my student already has an account set up and plans to use it in the new school year? All accounts were automatically imported into LINQ. You will need to set up a family account if you wish to make payments online, either one time, recurring or track your students purchases

When I log in to LINQ Connect, I don't see my students information in LINQ Connect? You will need to add your children to your LINQ Connect account. Click on the + sign then Link Student and complete information to link your child. You will need to complete this process for each child you wish to add.

What if I have several children in different schools? You can add as many children as needed, providing they attend a DODEA school utilizing LINQ Connect.

I had set up recurring payments through MyPaymentsPlus; will those payments continue to fund my student's account? No – MyPaymentsPlus (MPP) will no longer be used for AAFES school meal payments and automatic payments from MyPaymentsPlus should not continue. Any payments made through MyPaymentsPlus **before June 8, 2023,** will be credited towards your student's account.

Can I set up recurring payments? Yes. Click on + Add Money to Meal Account. Click on New Recurring Payment. Enter the Payment Amount for each child: Frequency, Day, Starting Date, Billing Address, Payment Method, and Save.

How can I cancel or change my recurring payment? Under Recurring Payments, click on the three dots to the right of your child's name. You can either change the information or Save / Delete the payment.

Can I transfer my funds from one child's account to another? Yes - click the three dots to the right of your child's name and choose Transfer Money.

Can I set up spending limits on my students account? Yes, click the three dots to the right of your childs name and choose "edit spending limit"

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