

Wiesbaden Military Community Task Force Community Wellness Community Resources Throughout COVID-19

> A Community Initiative Version 13. November 20, 2020

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Task Force Community Wellness – Wiesbaden Military Community

TASK FORCE Community wellness

A community initiative brought to you by USAG Wiesbaden Garrison Support Agencies.



MISSION: Community services coming together to enhance and maintain the resilience and readiness of the entire Wiesbaden Military Community during the COVID-19 pandemic.



Wiesbaden Military Community – Community Resources Throughout COVID-19



Task Force Community Wellness – Wiesbaden Military Community

TASK FORCE Community wellness

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Wiesbaden Military Community – Community Resources Throughout COVID-19

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USAG Wiesbaden

Follow **USAG Wiesbaden** on Facebook for up to date information concerning COVID19.

https://www.facebook.com/usagwiesbaden/ *



This is the official page for the Wiesbaden Military Community updates managed by the U.S. Army Garrison Wiesbaden Public Affairs Office.

Information Links:

USAG Wiesbaden Garrison website: https://home.army.mil/wiesbaden/ USAG Wiesbaden COVID19 Information: https://home.army.mil/wiesbaden/index.php/coronavirus USAG Wiesbaden Family and MWR website: https://wiesbaden.armymwr.com/ USAG Wiesbaden AFN website: https://www.afneurope.net/Stations/Wiesbaden/





USAG Wiesbaden Holiday Hours & Closures



Wiesbaden Military Community updates managed by the U.S. Army Garrison Wiesbaden Public Affairs Office.

Information Link:

Click <u>HERE</u> to view



Wiesbaden Military Community – Community Resources Throughout COVID-19



Task Force Wellness • November Highlights

MWR • Thanksgiving Meals To Go

Enjoy a delicious fully prepared Thanksgiving meal for the entire Family. *(SMOKED TURKEY WITH SIDES)* **The Wiesbaden Entertainment Center** will make your Smoked Turkey dream come true. Click <u>HERE</u> for details.



The Rheinblick Restaurant offers Per Person Thanksgiving Meals To Go with a variety of sides. Click <u>HERE</u> for details

NEW *WEC CURB SIDE PICKUP OPEN DAILY 11 a.m.- 9 p.m.

The Wiesbaden Entertainment Center is now offering this additional service to provide safety, comfort, and convince for our Patrons. Call in your order and pick up from the comfort of your vehicle.



Click <u>HERE</u> for Menu. Call DSN 548-9406 or Civ. 0611-143-548-9406 to call in your order.



Wiesbaden Military Community – Community Resources Throughout COVID-19

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Wiesbaden Garrison Thanksgiving Meal • Strong Europe Cafe

STRONG EUROPE CAFE DINING FACILITY

Make your reservation now for Thanksgiving at the Strong Europe Cafe dining facility. *Reservations will be required* to control seating and comply with COVID hygiene requirements; both carry out and dine in will be available. The meal will be open to DoD ID cardholders only. Single Soldiers and meal cardholders will have priority.

Strong Europe Café Thanksgiving Day Menu Hors d'oeuvres Salads on Wenpped Asparagas Bondles Strawberry Spinach Salad w/Feta Chee Honned Sweet Potato Soup Walderf Salad Potato Salad Entrée Sides Rousted Sweet Potatoes w Manie-Guiner Glaze Steamship Round of Beef Savory Beend Dressing Hoomed Beef Ribeyr, w. An Jun Com Bread Dressing Fiam with Pincapple & Maple Glass Loaded Mashed Potatoes Honey Glared Carros. Oven Routed Sweet Corn Desserts Det Cake w. Cream Cheese Fromag, Caranel Apple Pie, Glazed Cheny Pie, Peran Pie Potno Pie, Pumptan Pie, Cheesecalor, Assorted Cooluca



Dining Facility Strong Europe Cafe Clay Kaserne, Bldg. 1052 DSN 537-0724/0726 • CIV (0611) 143-537-0724/0726 Click <u>HERE</u> to visit us online





Wiesbaden 2020 Tree Lighting Ceremony

Friday December 4, 2020

This year's Tree Lighting Ceremony will be mostly Virtual. Community members are invited to visit the <u>Wiesbaden Family and MWR Facebook page</u> to watch as Garrison leaders join the Jolly Old Elf to pull the switch to light the tree.

Tree Lighting Ceremony Timeline

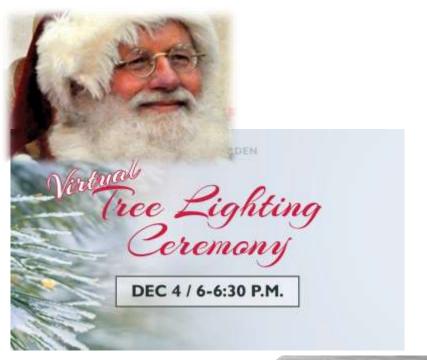
6 p.m. -- Chaplain Opening Invocation

- (MWR Facebook livestream begins)
- 6:05 p.m. -- Garrison Commander's Greetings and Opening Remarks
- 6:10 p.m. -- Holiday Decoration Winners Announced by Command

Team

- 6:15 p.m. -- Arrival of Santa
- 6:20 p.m. -- Garrison Commander and Santa Light the Tree
- 6:25 p.m. -- Santa Departs (<u>MWR Facebook livestream</u>ends)

Click <u>HERE</u> for details.







Wiesbaden Community Holiday Activities

Please visit the **Home For the Holidays** website page for full details click <u>HERE</u>.

Nov. 20

Virtual Turkey Trot 10k kickoff

Dec. 1

Virtual Hiking and Biking Photography "Kick-Off" Virtual Wildlife Photography "Kick-Off" Library Winter Reading Program kick-off **Dec. 4**

Tree Lighting Virtual Event 6 p.m.

Dec. 7

Recipe Contest kickoff on MWR Facebook

Dec. 8

CYS Christmas Handcrafts video featured on <u>MWR Facebook</u>

Dec. 9

WEC Trivia Night: *Pending of regeneration of WEC **Dec. 10**

CYS Trombone Christmas music video featured on <u>MWR Facebook</u>

Dec. 11

Virtual Jingle Bell Jog 5k Kickoff

AEP Virtual Christmas Productions:

The Gifts of the Magi

Little Scrooge

3:45 Before Christmas

Dec. 12

Virtual Jingle Bell Jog 5k continued

AEP Virtual Christmas Productions: The Gifts of the Magi Little Scrooge

3:45 Before Christmas

Dec. 13

Virtual Jingle Bell Jog 5k continued

AEP Virtual Christmas Productions:

The Gifts of the Magi

Little Scrooge

3:45 Before Christmas

Dec. 14

Virtual Jingle Bell Jog 5k continued

Dec. 15

CYS-Video A Holiday Story featured on

MWR Facebook

Dec. 16

CYS-Video Sensory Activities featured on <u>MWR Facebook</u>

Continue to next page.





Wiesbaden Community Holiday Activities

Dec. 17

CYS –Video Celebrating the Season Harp music featured on <u>MWR Facebook</u>

Dec. 18

Jingle Bell Jog prize drawing featured on <u>MWR Facebook</u>

Dec. 19

CYS-Video Salt Dough ornaments featured on <u>MWR Facebook</u>

Dec. 21

Arts & Crafts contest kickoff – Share a picture of your Holiday Craft with us on our <u>MWR Facebook</u>

Dec. 22

CYS-Video Holiday Story featured on <u>MWR Facebook</u> CYS–Video Sleigh hand/footprints featured on <u>MWR Facebook</u>

Dec. 23

ODR- Prize Drawing for virtual events featured on <u>MWR Facebook</u>

Virtual Hiking and Biking Photography Virtual Wildlife Photography

Dec. 24

Arts & Craft contest prize drawing for virtual event featured on <u>MWR Facebook</u>



Please visit the Home For the Holidays

website page for full details Click <u>HERE</u>.





Mental Health Resources

Military Family Life Counselors Adult - Child and Youth Behavioral (CYB) - DoDEA

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Due to the COVID-19 pandemic, OSD has authorized MFLCs authority to temporarily provide tele-health services.

These services include telephonic and video non-medical counseling to children and youth because face-to-face support is restricted due to COVID-19.

Contact Information

Hainerberg Elementary School MFLC: Sarah Brown (MHN) Tel. 0152-2390-2413

Adult MFLC

Gloria Maresma (SRI) Tel. 0176-5594-8229 Judy Alsina (SRI) Tel. 0170-591-4771 Wiesbaden High School MFLC Sonya Easterling (MHN) Tel. 0151-4558-3637

Child/Youth MFLC: Yakiri Rivera (SRI) Tel. 0151- 5478-5029

Tele-health

Adults

Telephonic and video non-medical counseling.

Children and Youth

- Individual video non-medical counseling sessions for minors age 13 to 17 (parent or guardian must be available at the start of each video session to give parental consent and provide line of sight requirements)
- Family video non-medical counseling for minors 6 to 12 years of age (parent or guardian must attend each session)





Substance Abuse & Suicide Prevention

Substance Abuse Resources

The following are links to self help groups which offer online support and meetings.

http://aa-intergroup.org/ *

https://www.smartrecovery.org/community/calendar.php *

Additional Resources

https://www.samhsa.gov/find-help/national-helpline * https://www.drugabuse.gov/related-topics/covid-19resources_*

Employee Assistance Program

Dr. John Kaiser, CEAP DSN 548-1402, Civ. 0611-143-548-1402

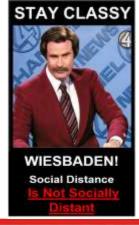
Suicide Prevention Resources

24/7 On-Call Duty Chaplain 0162-274-7337

National Suicide Prevention Lifeline 1-800-273-8255

International Hotlines http://www.suicide.org/hotlines/international/ger many-suicide-hotlines.html *

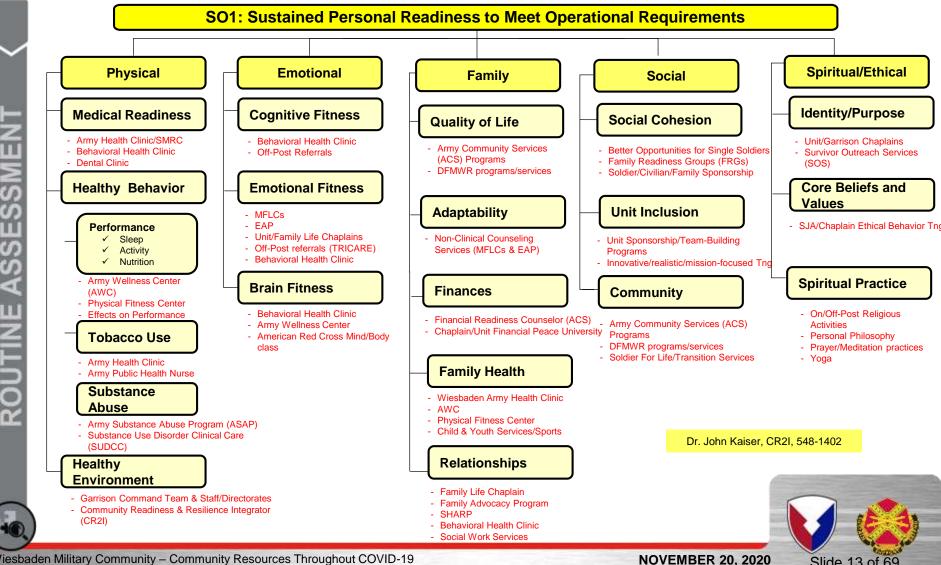
https://suicidepreventionlifeline.org/currentevents/supporting-your-emotional-well-beingduring-the-covid-19-outbreak/ *







UNCLASSIFIED **R2 Strategic Objectives/Matching Resources**



Wiesbaden Military Community – Community Resources Throughout COVID-19

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Spiritual Wellness for Wiesbaden

"Virtual Soul Food for our Community!"

Our Religious Support Office shares live and recorded religious services and programs to support our community during temporary closures due to COVID-19. You can find links to most of these on our Facebook page at <u>https://www.facebook.com/RSOWiesbaden/</u>*



* Buddhist Meditations * Catholic Mass
* Inter-Belief Discussions * Islamic
Prayers * Jewish Services * Mormon
Resources * Protestant Worship, etc.

. . . for Different Groups . . .

- * Chapel Congregations * Children's Ministries * Fellowship Groups
 - * Women's Auxiliaries * Youth, etc.

... Served by a Variety of Means

- FACE-TO-FACE (one at a time and social distancing) 24/7 On-Call Chaplain's Cell @ 0162-274-7337
- And * Articles * Emails * Facebook * FaceTime Video
 - * Google Hangouts * Individual Phone Calls
- * Livestreams * Microsoft Teams * Recorded Video
- * RightNow Media * Teleconferences * YouTube, etc.

Tell us which formats work best for you!





Spiritual Wellness for Wiesbaden

Community Worship Services Click <u>HERE</u> to view online.

Where Might You Fit?

Living in Wiesbaden can be as challenging as it is rewarding. Our units have far-reaching impacts for Europe and beyond; our community is senior-heavy, highly intelligent, and hard-working; and we live on small posts, so we see each other often. All of these can bring great blessings and burdens, depending on our desire to be more transparent for deeper relationships. We believe this is a must for spiritual strength.

Our Religious Support Office structures and supports each of our ministries to equip and encourage your "head, heart, and hands" for two goals:

your deeper trust in God that enables
 your deeper connection for each other.

Consider investing in one of our services or programs that fits your beliefs and practices. Begin to receive and eventually give holistic care to equip and encourage your neighbor's "head" (knowledge, understanding, beliefs), "heart" (values, empathy, compassion), and "hands" (sacrificial service for protection and provision).

If others have often said you helped them grow spiritually by your skill and care in one of those three themes, contact one of our Chaplains. We may have several ways that you could partner with us in a chapel service or program.

Chaplain BASA

CH (LTC) Jeff Dillard, Garrison Chaplain Jeffrey.d.dillard.mil@mail.mil Office phone: 0611-143-548-5176

Additional Services

An Islamic Prayer Room is available in Clay chapel during the duty day.

Health or Force Protection may require virtual support or restrictions for larger gatherings of Religious Education and other ministries. Email POCs for updates.

> Cadence Hospitality House christian.stephenson@cadence.org

Catholic Women of the Chapel wiesbadencwoc@gmail.com

Catholic Youth of the Chapel wiesbadencatholicyouth@gmail.com

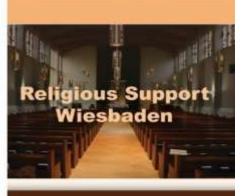
Club Beyond Youth Ministries Iwells@clubbeyond.org

Mom's Café themomcafewiesbaden@gmail.com

Protestant Women of the Chapel infowiesbadenpwoc@gmail.com

Thrivel & Wednesday Night Alive! clinton.w.lowin.civ@mail.mil

Please note, the RSO will not have any volunteer-led children's ministries until the concerns of COVIID-19 allow our garrison's Child Development Center and Child & Youth Services to return to full service. We nest our decisions in the professional assessment of their subject matter expertise for the safety of your children.





Clay Chapel 65205 Wiesbaden Bldg 1019 DSN 548-5177 CIV 0611-143-548-5177

Hainerberg Chapel 65189 Wiesbaden Texas Str. Bldg 7779 DSN 548-5175 CiV 0611-143-548-5175



Wiesbaden Military Community – Community Resources Throughout COVID-19



Spiritual Wellness for Wiesbaden

Community Worship Services Click <u>HERE</u> to view online.

The Catholic Service

Hainerberg Chapel (Sundays at 0900)

Our Catholic Community here In Wiesbaden is united to the Holy Catholic Church worldwide. We fall under the jurisdiction of the Archdiocese for the Military Services (AMS).

Our mission... is the mission of the whole Church: to help bring people into a meaningful and profound relationship with God through the Sacraments, Religious Education, various Devotions, and Fellowship.

We strive to make our Liturgies both lively and relevant to this Military Community.

> POC: CH (CPT) Steve McDermott Priest.Wiesbaden@gmail.com FB: Wiesbaden Catholic Community YouTube: Wiesbaden Priest

The Community

Various Wiesbaden Homes

The Community is an Interbelief gathering for all non-religious, no preference, and self-identified religious. Our meaningful meetups are conversational and intellectually based for those who do not believe in (g)God(s) and those who do.

Everyone has a voice within genuine connection... We meet weekly in comfortable places like homes and/or restaurants.

Call or write for more information on connecting with the Community!

> POC: CH (CPT) Wade Shepard +49-151-15459913 or carey.w.shepard.ml@mail.mll

The Gospel Service

Clay Chapel (Sundays at 0900) We are an active and lively congregation informed by the charismatic style of worship found throughout the United States.

While our service is not defined by a denominational expression of Christianity, the style of worship may be reminiscent of those in the Church of God in Christ, Assemblies of God, Pentecostal denominations, and other denominations which value a high level of congregational participation, vibrant music, and extemporaneous expression.

> POC: CH (LTC) Darren Chester darren.j.chester.mil@mail.mil

Tapestry Christian Fellowship

Clay Chapel (on hold until further notice)

We are members of the US military community who long for meaningful community, a strong and growing connection with God, and a place for our faith to grow!

We are an Open and Affirming General Protestant Service with a blended mix of Contemporary and Liturgical worship styles who celebrate communion weekly on Sundays, in person and on- line, 1300 1400 (Except DONSA Sundays) at Clay Chapel, and on YouTube at: TCF Clay Chapel Wiesbaden or USAG Wiesbaden and the FB webpage, 'Religious Support Office for USAG Wiesbaden.'

> POC: CH (MAJ) Terri King terri.j.king.mil@mail.mil

ChapelNext

Hainerberg Chapel (Sundays at 1100)

We are a Protestant congregation of mixed ranks and ethnicities highlighting modern Christian music through our praise band, preaching the Bible as God's Word about Christ, and living the Gospel in our community.

Our Chaplains and lay leaders actively seek ways to disciple fellow parishioners to extend the teaching, passion, and living of the Gospel beyond he walls of the chapel. Therefore, we actively support Bible study groups, women's auxiliaries, fellowship meals, practical service to the hurting, and more for the glory of Jesus.

> POC: CH (MAJ) Daniel Claypoole daniel.l.claypoole.mil@mail.mil

> > The Traditional Service

Clay Chapel (Sundays at 1100)

We are a community founded on the 5 principles of the Protestant Reformation: Sola Scriptura: Scripture alone directs our faith &

Sola Scriptura: Scripture alone directs our faith & obedience.

Solus Christus: Salvation comes only in Christ. Sola Gratia: Salvation is by God's grace alone. Sola Fide: Salvation comes by faith alone. Soli Deo Gloria: Everything is to be done for His glory alone.

Scriptural preaching and weekly Communion are our central acts of worship. Congregational prayer, singing, creedal confession, giving and fellowship complete our service.

> POC: CH (MAJ) Richard Hill richard.a.hill230.mil@mail.mil

U.S.ARMY

Look Who's Cooking!

Your neighbors! Volunteers from our Chapel Worship Communities & Auxiliaries, Chaplains from Wiesbaden's Tenant Units and the Religious Support Office, even "guest chefs" linked from military communities around the world!





















Wiesbaden Military Community – Community Resources Throughout COVID-19



Meet Our Six Chaplains Providing Soul Food



Wiesbaden Military Community – Community Resources Throughout COVID-19

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Where Can You Find Some Soul Food?

RELIGIOUS GROUP & FORMAT	WEB ADDRESS	
Other Army Posts		
Buddhist Page	https://www.facebook.com/groups/1544784788918210/ *	
Islamic Page	https://www.facebook.com/USAG-Wiesbaden-Islamic-Community-758605890897868/ *	
Jewish Group	https://www.facebook.com/groups/USJewishBavaria/ *	
Mormon/LDS Page	https://www.facebook.com/LDS-Chaplains-275224832537120/ *	
Wiesbaden		
Catholic Chapel Group	https://www.facebook.com/groups/171503013866058/ *	
Catholic Women Group	https://www.facebook.com/groups/cwocwiesbaden/ *	
ChapelNext Service (Protestant)	https://www.facebook.com/ChapelNext-Wiesbaden-122737997768323/ *	
Club Beyond (Youth) Group	https://www.facebook.com/groups/433498680156631/ *	
Gospel Service (Protestant)	https://www.facebook.com/Gospel-Clay-Chapel-111721183766678/ *	
Gospel Group (Protestant)	https://www.facebook.com/groups/201559987602527/ *	
Inter-Belief Page	https://www.facebook.com/IBWiesbaden/ *	
Protestant Women Page	https://www.facebook.com/Wiesbaden-Protestant-Women-of-the-Chapel-113233838709964/ *	
Protestant Women Group	https://www.facebook.com/groups/219612285499168/ *	
Traditional Service (Protestant)	https://www.facebook.com/TPCCLAY/ *	
Virtual VBS Registration	https://vbspro.events/p/events/wiesbaden2020	
Wednesday Night Alive (Group)	https://www.facebook.com/groups/wednightalive/ *	
Personal		
Catholic Priest	https://www.youtube.com/channel/UCL8-6NwKsEb47uh6xzmTAxQ *	
Christian Resilience (Conservative Trinitarian)	https://www.youtube.com/channel/UCHrPFyIv6xwfPkKMhN9E8Jg *	
Spiritual Resilience (non-religious)	https://www.youtube.com/channel/UCpNUTYxir3SOb18Hxx1RbNA *	





Family Life Chaplain Support

Types of Counseling:

- Individual Adult
- Child Therapy
- Couple/Family
- Group

Areas of Concern:

- Addictions
- Anger
- Assault
- Blended Family
- Children
- Combat
- Depression
- Faith
- Grief
- Marriage
- Parenting
- Pre-Marriage
- Sex
- Suicide
- Work
- and More!

Whom do we Serve?

The Family Life Chaplain is dedicated to help you to be all that God created you to be. Professional services are offered in a caring environment to all Active Duty and Reserve Soldiers, Retirees, DoD Civilians, and Family members with a valid ID card, regardless of ethnicity, religion, nationality, gender, or race.

100% Confidentiality -

All counseling at the Chaplain Family Life Center is confidential. What you say here, stays with our professional staff. And we will not release any information without your written approval and directions of what you want us to do with the information. There is no safer place to get help.





"Help For Your Journey"

Hainerberg Chapel: (DSN) 548-5173 Bldg 7779, rm 5

Clay Chapel: (DSN) 548-5178/5176 (Bldg 1019)

CH (MAJ) Daniel Clavpoole:





Wiesbaden Military Community – Community Resources Throughout COVID-19



Family Life Chaplain Support

Why a Family Life Center?

Your counseling is customized

At the Chaplain Family Life Center, we recognize that your concerns, history, personality, and resources are unique. So we tailor our work to empower you with the self-awareness, knowledge, and skills **you** need for **your** journey.

We help you clarify your goals and possible obstacles, team with you to develop realistic steps to success, and support you throughout the process.

Want a professional coach for your marital communications? We help you hear and talk to each other's heart issues. Feel overwhelmed by tragedy? We walk with you at your pace. Is your child struggling with difficult emotions or behaviors? We work with them on their level and their concern.

You also get a team of counselors

Even between your meetings with your Chaplain, we are working for you. Our Chaplains meet monthly to review your progress & concerns, and brainstorm and pray for your success. We also train together and consult individually on eight models of researched-based therapies for the best quality of care appropriate to your needs. We never stop working for your success!

Why a Family Life Center?

Sometimes you want help but with a little more privacy. You can still meet with your unit Chaplain, with a Chaplain of your religious preference, the Family Life Chaplain, or any combination.

We have workshops for groups

<u>Created for Connection</u> Explore how married couples connection with each other can be a reflection of a secure connection with God, the ultimate giver of secure connection. Through classes catered to your group you will see a Biblical world-view of intimacy with God and with your spouse.

Prepare and Enrich

More than 4,000,000 couples have prepared for marriage or enriched their relationship through taking the P/E assessment and working with a Certified Facilitator. The assessment itself has been proven to improve relationship satisfaction; however there is something extraordinary about the relationship a Facilitator develops with a couple that truly helps the couple grow more than they would on their own.

Why a Family Life Center?

Because support is critical when you need it the most. We know it's challenging to serve your country in combat tours, move constantly, and be stationed away from family and friends back home. But you don't have to try to do it alone. Join those of all ages, ranks, and walks of life who have benefited from confidential, professional counsel. Come by or give us a call!

Hainerberg Chapel: (DSN) 548-5173 Bldg 7779, rm 5

Clay Chapel: (DSN) 548-5178/5176 (Bldg 1019)

> CH (MAJ) Daniel Claypoole: 0173-704-6814





Wiesbaden Military Community – Community Resources Throughout COVID-19



Flu Clinic Dates Wiesbaden Community



Revised Flu Clinic Dates

The Wiesbaden Army Health Clinic will be offering Public Flu vaccinations during the month of November! Location: Lower PX on Hainerberg, in the Old Bookmart

Date	Time	
November 10	1300-1900 (Last Check in at 1000)	
November 12	300 70 aug carek in 1630)	
November 11	100 150 and a 1430	
* November 16	1300 -1900 (Last Check in at 1830)	
November 17	1300 -1700 (Last Check in at 1630)	
November 18	1300 -1700 (Last Check in at 1630)	
November 19	1300 -1700 (Last Check in at 1630)	
November 23	1300 -1900 (Last Check in at 1830)	
November 24	1300 -1700 (Last Check in at 1530)	

Available to all eligible beneficiaries, with an ID card. This includes dependent Family Members. For the most up-to-date information, please call the FLU LINE @ D6371-9464-1508 (DSN 590-1508) * Denotes *No School* Days for DoD€A

Wiesbaden Army Health Clinic encourages all of our community members, 6 months and older to receive a Flu vaccination, every year. This includes pregnant women. Flu vaccination is the #1 way to protect our community and the ones that you love.

All Open to the Public Flu Clinics will be held at the Lower PX on Hamerberg, in the old Bookmart, located between the Bamboo Asian Restaurant and the WCSC Thrift Store.

DELAYED! Due to shipping issues with the manufacturer of the Flu Vaccine our Flu Clinic Dates are delayed. We will send out new schedules once the vaccine arrives. We apologize for any inconvenience.

POC is Ms. Lynnette Murray @ Lynnette.m.murray.civ@mail.mil or DSN 590-1427.

It is very important that we still comply with Public Health Measures to reduce the spread of COVID-19 during the mass vaccination event.

- The amount of people allowed within the facility will be reduced to comply with Host Nation Guidance.
- Upon arrival, individuals/families will be given a number and asked to wait in their car until their number is called.
- Every person to be vaccinated must have a DHA 116 filled out PRIOR to arrival to reduce congestion and maintain social distancing.
- Everyone will sanitize their hands when entering a facility.
- Masks will be required.



Wiesbaden Military Community - Community Resources Throughout COVID-19



Wiesbaden Health Clinic- Primary Care

Hours of Operation: 0800 – 1600 Monday thru Friday

***Patients are required to wash hands and wear masks. Additionally, please

refrain from bringing children or other family members to appointments when possible.

Face to Face Appointments:

Face-to-face appointments available through Central Appointment line: 06371-9464-5762 CIV / 590-5762 DSN.

Virtual Appointments:

- TRICARE Online Secure Messaging to your PCM Team at https://www.tricareonline.com
- Call Central Appointments to make a virtual appointment 06371-9464-5762 CIV / 590-5762 DSN
- Examples of virtual services: medication refills, paperwork requests, follow up on previous appointments, or general questions for your provider.
- Please DO NOT show up unexpectedly. If you are unsure what to do, start by either sending us a secure message or call central appointments.

COVID-19 Primary Care response:

- Any patients with respiratory and/or COVID related symptoms are currently being seen at bldg.
 1201 from 0900 to 1100 daily. Appointments for patients with these symptoms can be scheduled directly with Public Health by calling 590-1311 or 06371-9464-1311.
- The community's health is our top priority, we are here for our patients during these difficult times, please reach out to us online or telephonically.



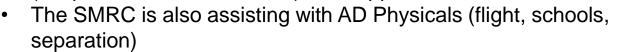


Soldier Medical Readiness Clinic (PHA)

Hours of Operation: 0800-1500, Monday - Friday

Walk-in or call to make appointment: Call DSN 590-1308/ CIV 06371-9464-1308

The SMRC is still available to assist and coordinate VIRTUAL (telephonic, not face-to-face) PHA appointments



- The service is LIMITED to any Soldier who is presently RED or AMBER on their PHAs
- Vision, Immunization, LAB, EKG, and X-ray are also available
- The Hearing booth is available by **appointment only, Complete Part I** of the PHA (the Soldier questionnaire) **prior** to calling
- Part one can be accomplished by logging into:

AKO> my medical readiness> Periodic Health Assessments> Start New Survey (towards top)







Wiesbaden Health Clinic- Pharmacy

Hours of Operation: 0800 – 1600 Monday thru Friday (06371-9464-1322)

Mandatory Call-In Refills:

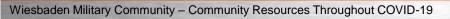
DSN: 590-5227 / CIV: 06371-9464-5227

Or TRICARE Online: https://www.tricareonline.com

Refills will be ready for pick-up after 1400 next business day

COVID-19 Pharmacy Process:

- Limited number of patients are allowed in the clinic to pick-up prescriptions at a time
- Patients need to pull a pharmacy ticket and wait to be called
- Patients are required to show a valid ID and state full name / date of birth for prescription pick-up
- Prescriptions that do not have refills will need a new prescription before they can be processed
- Called in refills ready for pick up after 1400 next business day
- Early prescription refills will be at the discretion of the pharmacy staff
- Quarantined or Isolated patients must have another individual authorized to pick up prescriptions. Valid identification must be provided to the individual picking up (i.e. smartphone ID picture front and back)







Wiesbaden Health Clinic- Behavioral Health

Hours of Operation: 0630-1700, Monday thru Friday

Contact information: Building 1526, DSN: 590-1320/ CIV: 06371-9464-1320

Services:

- Provides evaluation, psychotherapy, case management, medication management, and marital counseling to active duty service members
- Provides services to the children of active duty service members
- Adult dependents may be seen for psychotherapy on a space available basis
- Due to COVID restrictions, most face-to-face care has been transitioned to telephonic and virtual health
- The Behavioral Health Clinic remains open for walk-in crisis care during clinic hours
- Behavioral Health staff remain available for phone consultation to commanders
 and medical providers

The Military Crisis Line serves Active Duty, Retirees, and their dependents and is available 24/7 via phone, text, or online chat at https://www.veteranscrisisline.net/gethelp/military-crisis-line, DSN 118, or civilian 001-800-273-8255.

For emergencies call 112 or the Military Police (MP) Desk Sergeant at civilian telephone +49(0) 611-143-548-7777 or 7778.



Wiesbaden Military Community – Community Resources Throughout COVID-19

UNCLASSIFIED



Wiesbaden VTF

Adjusted VTF Hours: Tuesday and Thursday 0800-1200

The Veterinary Clinic will be open for prescription pickup, urgent, non-emergency appointments and health certificate appointments. Please call 24 hours in advance for prescription requests.

If you are unable to get ahold of us, please leave a message with your name, your pets name, the reason you are calling, and a good phone number to reach you.

Prescription and appointment requests can be made by phone at 06371-9464-1544 or DSN: 314-590-1544.

The VTF will increase capability as soon as travel restrictions are lifted to support community members and their upcoming travels.



VTF Location: Clay Kaserne, Building 1038

Phone number: *CIV. 06371-9464-1544 DSN. 314-590-1544*

All updates to hours and services will be posted through the Garrison website and Facebook page.





USAG Military Equal Opportunity

Temb.	airness	DDO
Equity	Justice	tumity

Philosophy

New Anonymous Equal Opportunity 24-Hour Hotline: +49-162-2787598



Wiesbaden Garrison EOA (USAG-W) SFC Shannon S. Wyatt DSN: 548-0104 Email: shannon.s.wyatt.mil@mail.mil

Located: BLDG 1025, Rm 105



Equal Opportunity and fair treatment for Soldiers and Family members without regard to race, color, sex (including gender identity), religion, national origin, sexual orientation, harassment which includes hazing, bullying, and other discriminatory harassment. This will provide an environment free of unlawful discrimination and offensive behavior.

This policy applies 24/7, both on and off post; during duty and non-duty hours; applies to working, living, and recreational environments, and both on- and off-post housing along with online conduct (Social Media).



Wiesbaden Military Community – Community Resources Throughout COVID-19

UNCLASSIFIED



Sexual Harassment/Assault Response & Prevention



The USAG Wiesbaden 24/7 SHARP Helpline is 0162-296-6741. This is the BEST method to connect to local support services. I know that we are in unusual times... We are here... your support network is here.

Every community has resources available to assist. To access local resources outside of the Wiesbaden Community, please call DSN 53-SHARP or download the WeCare, Europe App (Google play and iTunes) for a full list of contact information and resources. Finally, the DoD Safe helpline at DSN: 99-001-877-995-5247



Wiesbaden Sexual Assault **Response Coordinators (SARCs)**



USAG Wiesbaden

DSN 548-9223

Clav Kaseme.

Building 1201.

Room 125

UNRESTRICTED REPORTING

Allows a person who is sexually assaulted to

report the assault and receive support,

advocacy, medical treatment, legal assistance,

and counseling.

with a law enforcement investigation & the

support of the Chain of Command



Vacant





SFC Darlene 66th MI BDE Coleman DSN 546-4508 2nd SIG BDE Clay Kaseme. DSN 565-3010 Building 1029N Clay Kaseme

Sarah Gordon HHBN, USAREUR DSN 537-0744 Clay Kaseme, Building 1212. Room 126

RESTRICTED REPORTING

Allows a person who is sexually assaulted to confidentially report the assault and receive support, advocacy, medical treatment, legal assistance, and counseling,

without a law enforcement investigation or command involvement

24/7 SHARP Helpline: 0162-296-6741 DoD Safe Helpline DSN: 537 SAFE DoD Safe Helpline: 0611-143-537-SAFE USAREUR 24/7 Helpline DSN: 53-SHARP



Download a QR reader app, then scan to go directly to SafeHelpline.org







Need someone to talk to?

Are you experiencing physical, emotional, sexual, or economic abuse?

ACS Victim Advocates offer support, safety planning and resource information to adult victims of domestic abuse

If you are a victim of domestic abuse call our 24/7 Domestic Violence Hotline at:

0162-297-5625

If in immediate danger call the Military Police 0611 1435487777 or 114



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Wiesbaden Military Community – Community Resources Throughout COVID-19



Army Community Service - Virtual Connection







Daily Virtual ACS Meeting

Are you arriving to Wiesbaden and cannot walk into our building to ask questions and explore our programs?

Please visit us virtually between 10:30 and 11:30 am, Mo. to Fr. to hear a few useful facts and ask as many questions as you have

Email <u>federica.s.lemauk.civ@mail.mil</u> to receive the access code to join the meetings

Monday: What to know about money in Germany Tuesday: Relocation, Host Nation and Spouse Sponsorship Wednesday: Supporting new parents, exceptional families and healthy relationships Thursday: Volunteering and working in USAG Wiesbaden Friday: It's all about being informed



Wiesbaden Military Community – Community Resources Throughout COVID-19



UNCLASSIFIED **ACS Financial Readiness**

Financial Readiness

- **Financial Counseling** (one-on-one or couples) ٠ call ACS Office, 0611-143-548-9201 to schedule appointments
- **Financial Education and Training**, virtually or in ٠ person: Community-wide virtual classes every Monday at 1030 on MS Teams, in person on 1st and 3rd Tuesday each month, by appointment for unit or organizations
- Financial Touchpoint Training available on the ٠ OSD Office of Financial Readiness website: https://finred.usalearning.gov/
- Downloadable **budget** worksheet, children's ٠ activities and resources on https://wiesbaden.armymwr.com/programs/financi al-readiness-program





Teaching Children About Money

Sen\$e App: bite-sized chunks of information that allow to quickly



access financial resources relevant to Service members and their families. Available wherever you download apps

MilSpouse Money Mission[™], the DoD's primary resource to provide military spouses with the trusted information they need to lead their families to stronger financial futures : www.MilSpouseMoneyMission.org





ACS Financial Readiness



Date	Time	Financial Touchpoint Training Series
11/17/2020	0900-1030	Making the most of my TSP (mandatory for Soldiers Vesting in TSP after 2 years of service)
11/17/2020	1030-1200	Financial Planning, Investment Options and Tax Considerations (mandatory for Soldiers Entitled to Continuation Pay)
12/01/2020	0900-1030	Steps to Financial Planning, Saving and Investing (Mandatory for Soldiers up to E-5 and O-4 being promoted)
12/01/2020	1030-1200	Love and Money: Financial Education for Couples (mandatory for Soldiers getting married or in a new relationship)
12/15/2020	0900-1030	Credit, Debt Management and Major Purchases (mandatory for Soldier at their first duty station and any Soldier facing financial difficulties)
12/15/2020	1030-1200	Budgeting for Baby: Financial Planning for new Parents (mandatory for Soldiers/ Spouses expecting the first baby)

Classes are open to all ID card holders and are held virtually on MS Teams. Please email <u>federica.s.lemauk.civ@mail.mil</u> to receive the link to the virtual classes.



Wiesbaden Military Community – Community Resources Throughout COVID-19



ACS Financial Readiness



DEFERRAL

1-1

SEP 2020

OCT 2020

NOV 2020

DEC 2020

COLLECTION

JAN 2021

FEB 2021

MAR

2021

APR 2021 OLD AGE, SURVIVORS, AND DISABILITY INSURANCE (OASDI)

SOCIAL SECURITY Payroll Tax Withholding Deferral

Effective for the September mid-month pay, DoD will temporarily defer the withholding of your 6.2% Social Security tax if your monthly rate of basic pay is less than \$8,666.66.

BACKGROUND

In order to provide relief during the COVID-19 pandemic, a Presidential Memorandum was issued on August 8, 2020 and guidance followed by Internal Revenue Service on August 28, 2020, to temporarily defer military members' 6.2% Social Security (Old Age, Survivors, and Disability Insurance) or "OASDI" tax withholdings.

KEY FACTS

- For Army, Air Force and Navy military members, the Social Security tax is labled as "FICA-SOC SECURITY" on the Leave and Earnings Statement (LES).
- For the Marine Corps military members, the Social Security tax is labeled as "Social Security" on the LES.
- This change is effective through the end of the 2020 calendar year and only applies to your Social Security tax withholding.
- You are not eligible to opt-out of the deferral if your basic pay falls within the stated wage limits. The deferral will happen automatically.
- Per current IRS guidance, collection of the deferred taxes will be taken from your wages between January 1 and April 30, 2021.
- If you separate in 2020 before the Social Security tax can be collected in 2021, you are still responsible for the Social Security tax repayment.

ADDITIONAL RESOURCES

If you have questions on the temporary deferral of the 6.2% OASDI withholding:

- Visit the IRS page: https://www.irs.gov/newsroom/guidance-issued-toimplement-presidential-memorandum-deferring-certain-employee-socialsecurity-tax-withholding
- As more information becomes available, it will be posted on: https://www.dfas.mil/taxes/Social-Security-Deferral
- · For more information on financial readiness:
 - Visit https://finred.usalearning.gov
 - Visit your installation-based Military and Family Support Center and speak with a personal financial manager or counselor, or contact Military One-Source at https://www.militaryonesource.mil

OLD AGE, SURVIVORS, AND DISABILITY INSURANCE (OASDI)

SOCIAL SECURITY Payroll Tax Withholding Deferral

Effective September 2020, DoD will temperarily defer your 6.2% OASDI tax withholding if your wages, subject to OASDI*, are less than \$4,000 in any given pay period.

BACKGROUND

EMP

IVILIAN

0

SEP 2020

0CT 2020

2020

DEC 2020

COLLECTION

JAN

2021

FEB 2021

MAR 2021

APR 2021 In order to provide relief during the COVID-19 pandemic, a Presidential Memorandum was issued on August 8, 2020 and guidance followed by Internal Revenue Service on August 28, 2020, to temporarily defer employees' 6.2% Social Security (Old Age, Survivors, and Disability Insurance) or "OASDI" tax withholdings.

KEY FACTS

- This change is effective September through the end of the 2020 calendar year and only applies to your OASDI tax withholding.
- You are not eligible to opt-out of the deferral if your OASDI wages fall within the stated limits. The deferral will happen automatically.
- Per current IRS guidance, collection of the deferred taxes will be taken from your wages between January 1 and April 30, 2021.
- · The OASDI deduction is found on your LES under the deductions tab/section.
- If you separate in 2020 before the Social Security tax can be collected in 2021, you are still responsible for the Social Security tax repayment.

ADDITIONAL RESOURCES

If you have questions on the temporary deferral of the 6.2% OASDI withholding:

- Visit the IRS page: https://www.irs.gov/newsroom/guidance-issued-toimplement-presidential-memorandum-deferring-certain-employee-socialsecurity-tax-withholding
- As more information becomes available, it will be posted on: https://www.dfas.mil/taxes/Social-Security-Deferral
- · For more information on financial readiness:
 - Consult with an Employee Assistance Program financial counselor or seek assistance from a private financial advisor.
- * Weges subject to OASDI: Grous wages into Foderal Engloyees Health Benefits (FEHB), Dental, Vision, and Health/Flexible Spending Accounts (HSA/P54).

Additional information on the collection process will be provided in the future.

Additional information on the collection process will be provided in the future.



UNCLASSIFIED **ACS Financial Readiness**

THROUGH DECEMBER 20

Holiday Assistance Program

Assisting Families from the Wiesbaden military community during the Thanksgiving and Christmas holidays with food baskets for Thanksgiving and Christmas, and Angel Tree gifts for Christmas. Applications available through your Chain of Command or ACS.



Late applications accepted **Army Community Service** Hainerberg, Bldg, 7790 | 0611-143-548-9201/9202 | (DSN) 548-9201/9202 wiesbaden.armymwr.com & facebook.com/wiesbadenarmymwr

CLICK HERE for full details and application.



Wiesbaden Military Community - Community Resources Throughout COVID-19



EFMP Family Support

EFMP Manager is available Monday – Friday, 0800 – 1700 via email and by phone: laura.b.johnson27.civ@mail.mil DSN (314) 548-9220

Civ. 0611 143 548 9220



The ACS EMP office is the single source point of contact for information to resolve problems or locate services to support individuals with special needs

EFMP Coordinator (WAHC)

EFMP Coordinator is available Monday – Friday, 0730 – 1630 via email and by phone:

paola.sanchez5.civ@mail.mil



DSN (314) 590-1499 Civ. 06371-9464-1499

The WAHC EFMP coordinator is available to answer questions pertaining to enrollment, disenrollment, and assignment concerns pertaining to EFMP



Please visit the EFMP Facebook Page for announcements and upcoming events https://www.facebook.com/EFMPUSAGWiesbaden/





ACS Exceptional Family Member Program

We've gone virtual!



Follow the EFMP USAG Wiesbaden Facebook Page for **Sensory Funday Monday** activities, get access to our monthly EFMP Newsletter and be in the know for upcoming events!





Have your X-mas list ready! Enrolled EFMP families can register to chat with Santa! To register call 0611-143-548-9201 or e-mail laura.b.johnson27.civ@mail.mil





ACS Exceptional Family Member Program

EFMP Virtual Office



Quarantined? Limited transportation? Can't make it out of the house?

Visit our virtual office on Google Classroom for information on resources, services, frequently asked questions and laws & regulations!



E-mail Maritza.marin.ctr@mail.mil to get access!



Wiesbaden Military Community – Community Resources Throughout COVID-19



ACS Relocation Readiness Program

New to Wiesbaden? Don't let the lockdown spoil the fun for you! Let Relocation take you to downtown Wiesbaden (virtually) and teach you a few things about your new home and some cool places to visit

1. Virtual Walking Tours

•Caution https://youtu.be/NMfaEOCVo3I * Not accessible on Government network. •Caution https://www.wiesbaden.de/en/tourism/virtual-tours/index.php*

2. Exploring your new Home - the following link will bring you to the official City of Wiesbaden website in English. The contents of which are topics we usually discuss during our weekly Host Nation Orientation.

Website : <u>https://www.wiesbaden.de/en/living-in-wiesbaden/index.php</u>





ACS Relocation Readiness Program

LENDING CLOSET

Borrow a loaner kit while you wait for your household goods to arrive or an in between moves. The kit includes basic kitchen items (pots, pans, dishes, silverware) and small appliances such as irons, coffee makers, and toasters. We also have play pens, high chairs and boaster seats for small children. Loaners are good for an initial 30 days and could be extended.

SPOUSES PROGRAMS

Spouses, You are not Alone! We have the following programs to assist you during your family's transition:

• **Spouse Orientation Program** – introduces and connects you to agencies like TRICARE, Dental, Vehicle Registration, Customs, CYS, ACS Employment Program and many others.

• **Spouse Sponsorship** - we can provide you a spouse sponsor to assist you during your move.





ACS Relocation Readiness Program

Useful websites during your move

PLAN MY MOVE https://planmymove.militaryonesource.mil/

NEWCOMER'S PORTAL https://home.army.mil/wiesbaden/index.php/my-fort/newcomers

ACS RELOCATION

https://wiesbaden.armymwr.com/programs/relocation-readiness-program

For more information please contact us at: DSN 548-9201 or CIV. 0611-143-548-9201 or email us at usarmy.wiesbaden.id-europe.mbx.mwr-acs@mail.mil



Wiesbaden Military Community – Community Resources Throughout COVID-19



ACS Employment Readiness

Employment Readiness

Resume Assistance/Virtual Job trainings

Employment Readiness Manager is available via email Monday thru Friday from 0800-1700 to provide (both Federal and Civilian) resume writing assistance to the community.

Link to view Local Job listings:

https://wiesbaden.armymwr.com/programs/employment-readiness-program

Home Based Businesses (HBBs)

Get more information or register your HBB today by contacting your local ACS Employment Readiness Program Manager.



Contact: Employment Readiness Manager Email Earl McFarland earl.j.mcfarland.civ@mail.mil





ACS Army Volunteer Corps Program

Need Help Navigating Volunteer Management Information System (VMIS)?

✓ Volunteers may schedule appointments with the Army Volunteer Corps Coordinator at the Army Community Service (ACS) for help, training or assistance with VMIS

✓ Learn more about how to become a volunteer

at www.myarmyonesource.com

- ✓ Organization Point Of Contact (OPOC) Training
 - Contact ACS for details

✓ Update OPOC's for your Organization

- Assure all OPOC's are authorized
- Assign Primary or Secondary OPOCs

For more information call ACS CIV: 0611-143-548-9202 or DSN: 548-9202

✓ Volunteers: the Heart of the Army Community



Wiesbaden Military Community – Community Resources Throughout COVID-19





Domestic Abuse

Need someone to talk to?

Are you experiencing physical, emotional, sexual, or economic abuse?

ACS Victim Advocates offer support, safety planning and resource information to adult victims of domestic abuse

If you are a victim of domestic abuse call our 24/7 Domestic Violence Hotline at:

0162-297-5625

If in immediate danger call the Military Police 0611 1435487777 or 114



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Wiesbaden Military Community – Community Resources Throughout COVID-19



Family Advocacy Program (FAP)



Classes now only held virtually on Tuesdays at 12. Join any or all Tuesdays until Dec 2nd

For more information check out the USAG Wiesbaden ACS Facebook page or call DSB 548-9201 Civ. 0611-143-548-9201 Family Advocacy offers a variety of classes and programs to increase healthy family functioning.



Many classes are available on an asrequested basis. Reach out to us if you have interest in one of the following classes.

- Couples Communication
- Scream Free Marriage or Parenting
- Stress Management
- Emotional Regulation (Anger Mgmt.)
- Various parenting classes



U.S.ARMY

ACS New Parent Support Program (NPSP)

Join FAP on FB Live the 2nd and 4th Wednesday of each month at 9 a.m. to talk about online and media safety with our kiddos.



TIME TO WAKE UP TO ONLINE SAFETY

For more information check out the USAG Wiesbaden ACS Facebook page

Anger Management Class



Thursday Nov 19th @ 1300



Living with Anger

The ACS Family Advocacy Program is offering a virtual class all about how we may experience and express anger. We will explore healthier ways to handle this strong, yet essential, emotion.

Call 0611-143-548-9201 or email Moriah.j.mendez.ctr@mail.mil to get the link in order to join.



Army Community Service/ New Parent Support Program 0611-143-548-9201/9202 (DSN) 548-9201/9202



Wiesbaden Military Community – Community Resources Throughout COVID-19



Physical Fitness & Wellness



Nov 21, 2020 10 a.m. \$5 Drop the Turkey Spin

Nov 27, 2020 9-10:30 a.m. \$5 After Thanksgiving Spin&Abs 90 min

New Zumba Class

Friday's at noon



Follow us CLICK <u>HERE</u> *



Wiesbaden Sports and Fitness Center Clay Kaserne Bldg. 1631 CLICK HERE to visit Facility Program Page.

* Thanksgiving Hours: 26-27 Nov 1000-1700 Virtual Turkey Trot – Nov. 20-23 Click <u>HERE</u> for details. New Weekend Hours: Saturday/Sunday 0830-1700 Federal & Training Holiday's 0830-1700 New weekday Hours: Active Duty Soldiers 0500-0730 Civilians/Family Members 0730-2000

- All Massages have been canceled until further notice.
- * **ID OR CAC IS REQUIRED TO SCAN IN AT THE FACILITY.** Our scan in location has moved to the Front Desk.
- * PATRONS MUST WEAR A MASK AND SANITIZE HANDS AS DIRECTED WITHIN THE FACILITY.

November Fitness Schedule





Wiesbaden Family and MWR Adjusted Service Offerings

Wiesbaden Library

Books, movies, video games, clearing, computers, printing, photocopies, shredding, Wi-Fi, and more now available.

Hours:

Sunday - Thursday from 11a.m. - 6 p.m.

Online resources including eBooks, Mango Languages, newspapers, magazines, and much more available 24/7

For all Library information/services Please Click <u>HERE</u>.



imagine • discover • connect

Wiesbaden Arts & Crafts Center

Retail Sales Open

Fabric • Plaques • Frames • Craft Supplies and More

DUE TO CURRENT COVID-19 PREVENTATIVE MEASURES: CLASSES ARE VIRTUAL ONLY.

Hours:

Tuesday - Saturday from 10 a.m. - 5 p.m. Open for business to assist your creative needs and PCS / ETS gift requests! Do-It-Yourself projects are available with social distancing in place. A maximum of eight shopping customers are permitted in the facility at a time.



Follow us CLICK <u>HERE</u> *





Wiesbaden Family and MWR Adjusted Service Offerings

MWR Food & Beverage Facilities

Face Covering is required in facilities as directed! NO DINE-IN CURRENTLY AVAILABLE • WE LOOK FORWARD TO SERVING YOU AGAIN SOON

Bamboo Asian Restaurant

Open 11 a.m. to 9 p.m. Tuesday to Sunday (closed Monday). Call DSN 548-9425 or Civ. (0611) 143-548-9425.

• Grab & Go

• **Delivery available** 5 - 8:30 p.m. Click <u>HERE</u> for Menu

Latin Street Restaurant

Open 11 a.m. to 2 p.m. and 5-9 p.m. Tuesday to Friday 4-9 p.m. Saturday, (closed Sunday & Monday).

Call DSN 548-9472 or Civ. (0611) 143-548-9472.

- Grab & Go
- NO Delivery available Click <u>HERE</u> for Menu

Rheinblick Restaurant - Cem Klein's Bistro
Open 11 a.m. - 8 p.m. Tuesday – Friday,
Saturday-Sunday 9 a.m. – 8 p.m.
Call Civ. (0611) 71028072
Grab & Go Only

Click <u>HERE</u> for Menu

Shali Java Cafe - Open 7 a.m. - 2 p.m. Monday – Friday: Call DSN 537-2708 or Civ. (0611) 143-537-2708. Grab & Go Only Click <u>HERE</u> for Menu

Dagger Cantina - Odi's Kitchen Dagger Complex Open 7:30 a.m. - 2 p.m. Monday - Friday Grab & Go Only Click <u>HERE</u> for Menu





Wiesbaden Family and MWR Adjusted Service Offerings

MWR Food & Beverage Facilities

Face Covering is required in facilities as directed! NO DINE-IN CURRENTLY AVAILABLE • WE LOOK FORWARD TO SERVING YOU AGAIN SOON

Little Italy Catering Center - Open 11

a.m. to 2 p.m. and 5-10 p.m. Monday to Friday; noon to 2 p.m. and 5-10 p.m. Sunday (closed Saturday).

Call DSN 548-9413 or 548-9418 Civ. (0611) 143-548-9413/9418

- Delivery available
- Grab & Go available

Click <u>HERE</u> for Menu

Wiesbaden Entertainment Center

Hours:

Open Daily 11 a.m. - 9 p.m. *Starting Nov. 4-30, 2020. Call DSN 548-9406 or Civ. (0611) 143-548-9406

- Curb Side Service Call in your order for Pick Up Designated parking area for you to remain in your vehicle & pick up your order at the WEC.
- Grab & Go available
- **Delivery available** (\$20 minimum per order plus \$2 delivery fee)

Click HERE for Menu

DUE TO CURRENT COVID-19 PREVENTATIVE MEASURES THE FOLLOWING ACTIVITIES ARE CLOSED UNTIL NOV. 30, 2020. WE LOOK FORWARD TO SERVING YOU AGAIN SOON.

- WEC Game Room (ARMP)
- WEC Lounge (BAR)
- Bowling (ACTIVITIÉS)





Wiesbaden Family and MWR Adjusted Service Offerings

Rheinblick Golf Course

Accepting tee times.

Customers MUST have a scheduled Tee Time to play Golf! Maximum 2 people or 4 people for Families.

Hours: Monday - Sunday Open 8 a.m. - 5 p.m.

Tee Time Call-in Numbers DSN 548-5485/5486 or Civ. (0611) 143-548-5485/5486

NOTE: SPECIAL CONDITIONS APPLY

Click <u>HERE</u> for full Policies & Procedures.

Rheinblick Restaurant

- Grab & GO ONLY UNTIL NOV. 30, 2020
- Open Tuesday Friday 11 a.m. 8 p.m., Saturday-Sunday 9 a.m. – 8 p.m., Closed Monday. Click <u>HERE</u> for menu

VAT/UTAP Office - By Appointment only! Monday - Friday from 8:30 a.m. to 4:00 p.m. To schedule an appointment call (0611) 143-548-9107/DSN 548-9107, email <u>usarmy.wiesbaden.utap@mail.mil</u> Click <u>HERE</u> for detailed services information.

ARMP - Army Recreation Machine Program DUE TO CURRENT COVID-19 PREVENTATIVE MEASURES ALL WIESBDEN ARMP AREAS ARE CLOSED UNTIL NOV. 30, 2020. WE LOOK FORWARD TO SERVING YOU AGAIN SOON.

The Vault Club and Casino - Closed

ACES Game Room - Closed

Liberty Games - Closed

WEC Game Room - Closed





Wiesbaden Family and MWR Adjusted Service Offerings

Auto Skills Center

Auto Skills Center:

Self-Service bay rental is now available by appointment only. Call DSN 548-9817or Civ. 0611-143-548-9817.

Hours:

Tuesday - Friday from Noon - 7 p.m. Saturday - Sunday from 10 a.m. - 5 p.m. Monday - Closed



Click <u>HERE</u> for Auto Skills Center Services.

(CYS) Child and Youth Services

Parent Central Services:

Wiesbaden Parent Central Services, Bldg. 1213 on Clay Kaserne, is open for new registrations and re-registrations.

Hours: Monday - Wednesday from 8 a.m. - 4 p.m. Thursday from 1- 6 p.m. Friday from 8 a.m. - 4 p.m. Saturday - Sunday Closed

Click <u>HERE</u> to visit the Parent Central Services website for useful information.





U.S.ARMY

UNCLASSIFIED Wiesbaden Family and MWR - Outdoor Recreation

Outdoor Recreation Center

- Equipment Check-Out
- Bicycle, Ski & Snowboard Repairs
- Storage Units and RV Parking

Follow ODR Facebook click HERE!



Hours: MON-FRI 11 a.m. - 6 p.m. Closed: SAT, SUN & US Holidays

Outdoor Recreation is in Building 3400 on Clay North - GPS Address: Rennbahn Strasse 19, 65205 Wiesbaden



Bicycle Maintenance and Repair Shop:

Bike Shop is OPEN over the winter months.

The Wiesbaden Outdoor Recreation has a full service bicycle maintenance and repair shop with a full range of available services.

All bike repairs are on a walk-in basis. Monday-Friday, 1100-1600

DSN 548.9801 or CIV 0611.143.548.9801







Click HERE for full details.



Winter Sports Equipment Check-out:

Outdoor Recreation offers a wide selection of Alpine Skis, Boots and Poles along with Snowboards and Boots. All items are available for check-out on a daily, weekend, weekly or seasonal basis.

Appointments needed for all equipment fittings.

Fitting Hours: MON-FRI 1100-1730

DSN 548.9801 or CIV 0611.143.548.9801





Ski and Snowboard Repair Shop:

Outdoor Recreation has a full service Ski & Snowboard Maintenance and Repair shop. Everything from edging and hot wax to full service with stone grinding, binding adjustments and installation.

Additional services are available upon request.

DSN 548.9801 or CIV 0611.143.548.9801

Outdoor Recreation is in Building 3400 on Clay North - GPS Address: Rennbahn Strasse 19, 65205 Wiesbaden







Wiesbaden Family and MWR - Outdoor Recreation

Hunting, Fishing and Sport Shooting:

(Pending COVID-19 Guidance and Restrictions)

If you have an avid interest in the outdoors and are looking to get into hunting, fishing or shooting in Germany than register for one of the classes that are offered throughout the year. *Please note that spaces are limited!*

US Forces Fishing Course: 7 - 10 January 2021

US Forces Hunting Course: 26 January - 24 April 2021

US Forces Sport Shooting Course. 25 - 27 February 2021

Additional information upon request.

DSN 548.9803 or CIV 0611.143.548.9803

Outdoor Recreation is in Building 3400 on Clay North - GPS Address: Rennbahn Strasse 19, 65205 Wiesbaden



Upcoming Events/Programs:

Due to current COVID-19 preventative measures: Trips, Tours and Recreational Activities have been cancelled until further notice. We look forward to service you again soon.

Upcoming activities (Pending COVID-19 Guidance and Restrictions)

JANUARY to JUNE 2021:

- Bicycle Trips
- Canoe Trips
- Hiking Trips
- Ice-Skating
- Jagd & Hund Trade Show
- Keukenhof Flower Parade & Park
- Paintball Operations
- Ski Trips
- Skydiving Trips
- White Water Rafting







Inside with MWR INSIDE WITH MWR

CLICK <u>HERE</u> for online resource.

Wiesbaden Family and MWR's virtual program and information page during COVID-19. Join us in exploring a wealth of opportunities available, courtesy of your local Wiesbaden MWR programs and online resources.

Resources Include:

- Garrison COVID-19 Updates
- MWR Food Delivery Options & Menus CLICK <u>HERE</u>
- Educational Activities for Children
- Virtual Library
- Sports & Fitness Virtual Workouts
- Virtual Art Courses
- Things to do at Home
- Online Academic Resources
- Mental Health Resources
- MWR Program & Informational Videos
- Resources for Coping During COVID-19



PROGRAM VIDEOS MOBILE APPS FREE ONLINE RESOURCES ACTIVITIES & IDEAS

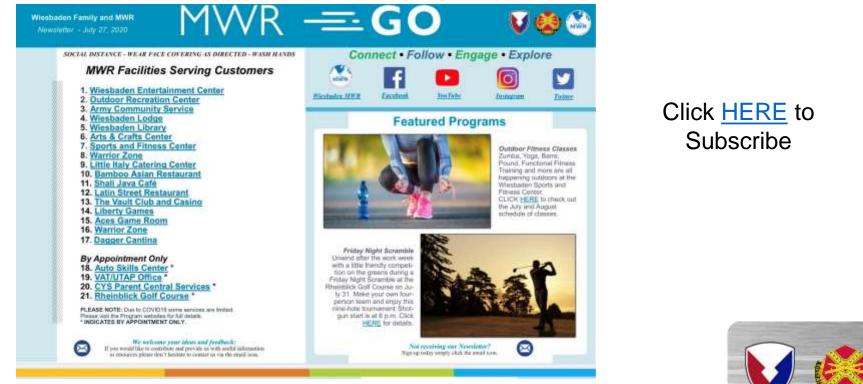




MWR GO Weekly Newsletter

Wiesbaden MWR Marketing Newsletter Click HERE to view Newsletter online.

Each week, the Family and MWR Marketing department brings you the **Wiesbaden MWR Newsletter** informing you about our latest program information and highlights. The MWR Weekly Newsletter is your source for updated MWR features and programs on a weekly basis.



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Educational – DoDEA Schools

SCHOOL REGISTRATION



https://dodea-registration.hosted.src-solutions.com/

Contact local school for an appointment to complete online registration

Frequently asked questions / DODEA school and Home school resources: http://wiesbaden.armymwr.com/europe/wiesbaden/programs/school-liaison-officer-slo

School Websites:

Aukamm Elementary School - https://www.dodea.edu/AukammES Hainerberg Elementary School - https://www.dodea.edu/HainerbergES Wiesbaden Middle School - https://www.dodea.edu/WiesbadenMS Wiesbaden High School - https://www.dodea.edu/WiesbadenHS

Outbound ? School Liaison Officers contact information available world wide: https://www.dodea.edu/Partnership/schoolLiaisonOfficers.cfm





Educational – DODEA

School Lunch Program Update

- School lunches and breakfasts are free for all DODEA students through the remainder of the school year
- Regular school meals purchased this year will be credited to the student meal program account
- This does not include a la carte, second meals, or lunch plus
- Sponsors not already enrolled in the School Meal Program can register for the program with AAFES

https://aafes.com/about-exchange/school-lunch-program/





Educational – DODEA

School Reminders and Information

- Parental involvement plays a key role in student success
- Receive information from school news letters with updates on:
 - Open Houses
 - Parent Teacher Conferences
 - Special Events
- Keep Sponsor phone and email contact information updated
- Questions or concerns contact your students teacher, school administrator or school liaison officer

https://wiesbaden.armymwr.com/programs/school-liaison-officer-slo





USAG Wiesbaden ID Cards/Passports

USAG Wiesbaden ID Cards Office

- Hours of Operation
 - Monday 0800 1530
 - Tuesday 1300 1530
 - Wednesday-Friday 0800 -1530

Closed on Federal Holidays; last Friday of the month; daily 1200-1300 NO WALK INS EMERGENCY ONLY

(Lost, stolen, locked, or EXPIRED) Call 0611143 (548-1622) Or 0611143 (548-1600)

*All appointments need to be scheduled via DMDC website

https://idco.dmdc.osd.mil/idco/#/locator

USAG Wiesbaden Passports Office

- Hours of Operation
 - Monday 0800-1530
 - Tuesday 1300-1530
 - Wednesday-Friday 0800-1530
- *Closed on Federal Holidays; daily 1200-1300
- *All appointments need to be scheduled in advance (via phone, in person, or email). NO WALK-INS*

usarmy.wiesbaden.id-europe.list.passport-office@mail.mil

COVID 19 MITIGATION MEASURES

Face Covering is Required!

- All customers entering Building 1023E must wear proper face covering/mask while conducting any business.

Hand Sanitization

- Customers must sanitize hands at the mounted dispenser stations, located at the building entrance, before receiving services.

No Waiting Area or Lines

- As all services are by appointment only, no lines are permitted to form. Upon checking into the office, customers must provide staff with a phone number and wait to be called via telephone to enter.

Courtesy & Patience

 The ID Cards and Passports Office are providing services in compliance with COVID-19 mitigation measures and regulations. Please exercise patience and courtesy, as team members work hard to provide timely and friendly service.

https://home.army.mil/wiesbaden/index.php/about/Garrison/directorate-human-resources/passportvisa



Wiesbaden Military Community - Community Resources Throughout COVID-19



Wiesbaden Postal Service Center

Wiesbaden Postal Service Center

- Hours of Operation Monday-Friday
 - Mailing Out/Finance 1100-1700
 - In/Out Processing 1130-1700
 - Parcel Pick-up 1130-1730
 - Official Mail 0900-1100 / 1300-1500 M-W-F
- * Closed on all US Federal Holidays
- * All appointments need to be scheduled via 548-1701

Holiday Season Hours of Operation Now through January 2, 2021

- Hours of Operation Monday-Saturday
 - Mailing Out/Finance 1100-1700
 - In/Out Processing 1130-1700
 - Parcel Pick-up 1130-1730
 - Official Mail 0900-1100 / 1300-1500 M-W-F

*Closed on all US Federal Holidays *All appointments need to be scheduled via 548-1701

COVID 19 MITIGATION MEASURES

Face Covering is Required!

- All customers entering Building 1025 must wear proper face covering/mask while conducting any business.

Hand Sanitization

- Customers must sanitize hands at the mounted dispenser stations, located at the building entrance, before receiving services.

<u>Lines</u>

- Please ensure you conduct business and not form conversation groups while checking mail or sending out from Finance/Parcel Pick-Up and Official Mail areas.

Courtesy & Patience

- The Post Office is providing services in compliance with COVID-19 mitigation measures and regulations. Please exercise patience and courtesy, as team members work hard to provide timely and friendly service.



usarmy.wiesbaden.id-europe.mbx.community-mail-room@mail.mil

https://home.army.mil/wiesbaden/index.php/about/Garrison/directorate-human-resources/postalservices



Dagger Complex Postal Service Center

Dagger Complex Postal Service Center

- Hours of Operation Monday-Wednesday-Friday
 - Mailing Out/Finance 1000-1500
 - In/Out Processing 1000-1500
 - Parcel Pick-up 1000-1700
- * Closed on all US Federal Holidays
- * All appointments need to be scheduled via 548-1702

Holiday Season Hours of Operation Now through January 2, 2021

- Hours of Operation Monday-Wednesday-Friday-Saturday
 - Mailing Out/Finance 1000-1500
 - In/Out Processing 1000-1500
 - Parcel Pick-up 1000-1700

*Closed on all US Federal Holidays *All appointments need to be scheduled via 548-1702

COVID 19 MITIGATION MEASURES

Face Covering is Required!

- All customers entering Building 1025 must wear proper face covering/mask while conducting any business.

Hand Sanitization

- Customers must sanitize hands at the mounted dispenser stations, located at the building entrance, before receiving services.

<u>Lines</u>

- Please ensure you conduct business and not form conversation groups while checking mail or sending out from Finance/Official Mail areas.

Courtesy & Patience

- The Post Office is providing services in compliance with COVID-19 mitigation measures and regulations. Please exercise patience and courtesy, as team members work hard to provide timely and friendly service.



usarmy.wiesbaden.id-europe.mbx.community-mail-room@mail.mil

https://home.army.mil/wiesbaden/index.php/about/Garrison/directorate-human-resources/postalservices



Army Wellness Center



Clay Kaserne, Building #1201, King Avenue (South) 2nd Floor

Call for Appointments CIV+49 (0)6371 9464 1478 DSN 590-1478



Services are **FREE** for Uniformed Military/FM, DOD ID card holders/FM, age +18







Army Wellness Center – Core Programs







Health Assessment Review

Risk Stratification · Wellness Questionnaires · Biometric Screening

Physical Fitness V02 Sub Max; Fitness Testing · Performance Optimization · Exercise Prescription

Healthy Nutrition Metabolic Testing · BOD POD · Weight Management · Health Coaching · Healthy Nutrition Education

Stress Management Education · Biofeedback

General Wellness Education Healthy Lifestyle Habits · Wellness Coaching · Good Sleep Habits

Tobacco Education Tobacco Free Living

Call for Appointments CIV+49 (0)6371 9464 1478 DSN 590-1478

 Services are MOBILE for Unit Utilization







Hours of Operation:

- Sunday Saturday 0900-1000 for high risk customers
- Monday Friday 1000-2000 for all customers
- Saturday & Sunday 1000-1900 for all customers
- "One Way" streets in the Commissary! In order to assist our customers with keeping the social distance, we have implemented one-way streets with signage on the floor for your safety.
- Customers can bring their own bags for their groceries, however in that case they will have to bag their purchases themselves. Cashiers and baggers are not allowed to work with bags brought back in.
- * Guests/Visitors are allowed at this time in the Commissary.





Wiesbaden Education Center

Wiesbaden Army Education Center

- Hours of Operation - Mon-Fri 0800-1630

*Closed on all Training Holidays and US Federal Holidays

In-processing: can be completed by sending a copy of orders to: <u>usarmy.wiesbaden.id-europe.mbx.education-</u><u>services@mail.mil</u>

<u>PCS Clearing</u>: can be completed by sending a copy of orders to: <u>usarmy.wiesbaden.id-europe.mbx.education-</u> <u>services@mail.mil</u>

IMPORTANT INFORMATION: Please send all PPI documents via DoD SAFE <u>https://safe.apps.mil/</u>

ETS Clearing: must be conducted via face-to-face or telephonic appointment. You will need to provide a copy of your working DD214. Contact our office via the org box or by calling 548-1302 to schedule an appointment.

Face Covering/Mask Usage

- All customers entering Building 1023E must wear proper face covering/mask while conducting any business.

Hand Sanitization

- Customers must sanitize hands at the mounted dispenser stations, located at the building entrance before receiving services.

No Waiting Area or Lines

- All services are by appointment only, no lines are permitted to form. Checking into the office and customers will be directed to an area for waiting for their appointment time.

Courtesy & Patience

- The Education Center is providing services in compliance with COVID-19 mitigation measures and regulations. Please exercise patience and courtesy, as team members work hard to provide timely, courteous, and friendly service.





Red Cross - Resiliency Workshops



The American Red Cross presents private, interactive workshops for military-affiliated individuals and their families.

Workshops focus on stress management, relaxation, communication, and coping skills. Available workshops include:

- COVID-19 Virtual Resiliency Module
- Mind-Body Skills
- Reconnection and
- Coping with Deployments

All workshops are free and taught by licensed mental health professionals. To register, email <u>wiesbaden@redcross.org</u> or call CIV 0611-143-548-1760.





Task Force Community Wellness – Wiesbaden Military Community

TASK FORCE Community wellness

END OF BRIEF



Wiesbaden Military Community – Community Resources Throughout COVID-19