

Policies & Procedures during COVID-19

Rheinblick Golf Course Policies and Procedures

Updated Thursday 10 June 2021

Reduced restrictions!

Golf operating hours: Pro Shop/Golf course June-Aug Weekdays 7:00-20:00, Weekends 6:00-20:00.

You must make a tee time. Today play returns to 18 hole tee times in foursomes daily. All players are required to check in with the pro shop. The 9 hole play periods have ended. The single rider cart option is ended for vaccinated players. Unvaccinated players may ride together at their own discretion. Players are responsible for maintaining social distancing when on the course and in the clubhouse/restaurant. You must continue to wear a mask when indoors or on the terrace when not seated. Please see other areas of this bulletin for information on specific areas of operation.

Restaurant Operating hours: Weekdays 10:00-19:30, Sat-Sun 9:00-19:30.

Terrace outdoor dining is open and indoor Winter Garden seated dining is open. Indoors customers must show their proof of vaccination or a negative covid rapid test. All dining customers must complete a contact tracing information form.

- US ID and Rhein-Main members may call for tee times 7 days in advance.
- You may also call in on the day of play and fill any available tee time.
- Groups/flights of 4 (Foursomes) are authorized.
- The golf course will pair singles and twosomes as needed.
- Partner Club members have limited access. Call the Pro Shop for information. Guest play is allowed with an authorized ID cardholder/co-user and can make an individual tee time one day in advance.

- There are reserved tee times for Active Duty military. Let the golf course know if you are Active Duty military when you call. Active duty reserved times are released for all others two days prior if unfilled.

General Info

- **All players must check in with the Pro Shop to play golf. You may not substitute players in your group on the day of play. No show players will only be substituted by the golf course. You must make changes to your tee time prior to the day of play.**
- **When entering the clubhouse masks must be worn at all times. Bring your mask when coming to the golf course or you will be denied entry.**
- Customers may come to the golf course to practice without a reservation.
- **Club Storage rooms require the wearing of masks.** There is a four person limit in the locker rooms at a time. Violations will incur a penalty.
- We must control all personnel entering the facility. Please help us by following the rules.
- Wear your mask on tees and greens if you cannot maintain the required social distancing.
- Keep up with the group in front of you. You should allow faster flights to play through.
- Proceed to the starting tee 15 minutes before your tee time.

Tee Times

- Tee time call-in during operating hours. No email requests for tee times will be made or replied to.
- Tee time call in numbers:
 - **548-5485 or civ 0611-143-548-5485**
 - **548-5486 or civ 0611-143-548-5486**
 - **If the line keeps ringing when you call please stay on the line. These lines are continually monitored during business hours and the ringing will occur when the line is in use. The clerks will answer your call as soon as the current call is complete.**

- Everyone will play in the tee time group/flight as scheduled. All groups must maintain pace of play or will be asked to skip a hole to get back on pace.
- Each person's name must be given to reserve a tee time. These persons must be the ones that show up to play. You may not substitute players without coordinating with the Pro Shop before the day of play.
- Tee Times are every 10 minutes.
- Please call the pro shop if you will not make your tee time. Players will be monitored for uncanceled no-shows and may be penalized from making future tee times.
- If one or more players does not show, the group/flight will continue play.
- Players shall not tee off prior to their tee time without pro shop approval.

Golf Carts

- **Golf carts must be turned in following play! You have 15 minutes to unload and return your rental cart.**
- The single rider cart policy has ended.
- Unvaccinated golfers in the same group may ride together at their own discretion.
- You will be given a specific cart number for your rental.
- Cart availability may be limited on busy days.
- During wet weather/dangerous conditions carts may be required to remain on the cart path.

Driving Range

- All driving range areas are open for use.
- A section may be closed for golf instruction clinics and youth training.
- The range mats provide the required social distancing. Please be mindful of the required social distancing.
- Areas marked "Grass Only" are not available from the range mats.
- Do not remove balls from the range. Please use your own balls on practice greens. Do not play on the course with range balls.
- Do not remove range balls from the range (No locker storage).
- Players will be given warning reminders and if they cannot comply will be required to leave the course.

Rental Clubs

- Rental clubs are available.
- Please clean your rental clubs after use at the club cleaning area prior to turning them in.

Pro Shop Process and Shopping

- Authorized patrons may enter the pro shop using the policy outlined for all players. Use the social distancing markers on the flooring.
- Retail sales shopping is open to US ID cardholders only. With a four customer limit in the pro shop, please follow this guidance.
- Click and Collect and Click and Meet are no longer in operation.

Restrooms

- **On course toilets are currently open.**
- **Clubhouse toilets are open with 2 person limits. Mind your distance.**

Annual/Green Fees

- New annual green fees are currently not being offered. The new season begins 1 April 2021 and we will begin accepting memberships on 1 March 2021.
- Our membership drive begins 1 March 2021 and March is free golf month for US ID cardholders.

Practice Area

- **Pitching, chipping and putting greens are open.**
- Maintain social distancing and only use your own equipment.
- Wear your mask if social distancing is difficult to maintain.

Golf Course

- Rakes will be returned to the bunkers – However, during regular play, you may smooth the sand with your foot or clubhead (no penalty) and lift, clean and place your ball. Use of the rake is not mandatory.
- Rakes are required for league play. Use an alternative glove to handle them.
- NO TOUCHING the flagsticks, they are to remain in the hole at ALL TIMES. The holes have been modified to aid in easier removal of your ball.

Annual Locker Rentals/Renewals

- For renewals, call the golf course admin (548-5482) and we will email you the correct form. This process will be completed via email and telephone when possible.
- New locker rentals need to come in to complete the process. However it is best to call the admin office, 548-5482 to get the form filled out first.

Club Cleaning Area

- Club Cleaning area - 2 person at a time limit.
- A disinfectant solution is available at both stations.

Pro shop

- 4 Customer limit.
- Mind the meter markers must be used.
- Single entry, single exit.
- Credit card preferred.

Additional Information

- Restrooms and lockers will meet FMWR disinfecting criteria daily.
- **Contracted cleaning service team will arrive every morning and disinfect all contact surface areas in the building.**
- **Please maintain social distancing in the parking lot.**

Cem's Restaurant and Bistro

Food & Beverages

- Hours of operation: Listed on page one (1).
- Restaurant outside Terrace sit down dining is now open. Mask must be worn when not seated. Contact tracing form completed.
- Winter Garden indoor dining is open. Masks must be worn when not seated. Customers must show vaccine confirmation or negative covid rapid test. Contact tracing form completed.
- We apologize for the inconvenience.
- Use the hand sanitizers and enter at the main or terrace entrance.
- Wear your face mask while indoors.
- Stay on the mind your meter markers. Maintain social distancing.
- Menu is in US dollars with tax. Show US ID card to deduct tax.
- Payment may be made in USD, Euro or credit card.
- Menu available at the bar or brought to your table.

- Please follow the entrance and exit sign directions.

- It is a violation of regulations to bring in food and beverage from outside.

- Remember no personal coolers on the golf course.

- No glass containers on the golf course.

- Do not congregate in the parking lot for food and drink.

Please check back often for updates to all information