

Wiesbaden Military Community Task Force Community Wellness Community Resources Throughout COVID-19

UNCLASSIFIED

A Community Initiative Version 7. June 15, 2020



Task Force Community Wellness – Wiesbaden Military Community

TASK FORCE Community wellness

A community initiative brought to you by USAG Wiesbaden Garrison Support Agencies.



MISSION: Community services coming together to enhance and maintain the resilience and readiness of the entire Wiesbaden Military Community during the COVID-19 pandemic.



Wiesbaden Military Community – Community Resources Throughout COVID-19



Task Force Community Wellness – Wiesbaden Military Community

TASK FORCE Community wellness

PLEASE NOTE: The appearance of hyperlinks to non-government sites does not constitute endorsement by U.S. Army Garrison Wiesbaden or the Department of the U.S. Army of the linked Website or the information, products or services contained therein. For other than authorized activities such as military exchanges and Morale, Welfare and Recreation sites, the Department of the U.S. Army does not exercise any editorial control over the information you may find at these locations.

THE ABOVE DISCLAIMER APPLIES TO ALL LINKS CONTAINED IN THIS SLIDE BRIEF IDENTIFIED USING (*).



Wiesbaden Military Community – Community Resources Throughout COVID-19

UNCLASSIFIED



USAG Wiesbaden

Follow USAG Wiesbaden on Facebook

for up to date information during COVID19 - Wednesdays at our live Town Hall meetings.

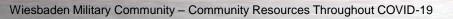
https://www.facebook.com/usagwiesbaden/ *



This is the official page for the Wiesbaden Military Community updates managed by the U.S. Army Garrison Wiesbaden Public Affairs Office.

Information Links:

USAG Wiesbaden Garrison website: https://home.army.mil/wiesbaden/ USAG Wiesbaden COVID19 Information: https://home.army.mil/wiesbaden/index.php/coronavirus USAG Wiesbaden Family and MWR website: https://wiesbaden.armymwr.com/ USAG Wiesbaden AFN website: https://www.afneurope.net/Stations/Wiesbaden/



15 June 2020

Slide 4 of 56



Mental Health Resources

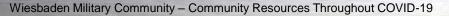
Behavioral Health Clinic

Routine behavioral healthcare continues, but has shifted to telephone and virtual health appointments in many cases. Current patients will be contacted regarding any changes to their appointments. New requests for routine care will be triaged and may be deferred to a later time in some cases. The Behavioral Health Clinic hours have not changed and the clinic remains open to walk-in crisis care from 0630-1700, Monday through Friday. Behavioral Health staff remain available for phone consultation to Commanders and medical providers. **The Behavioral Health Clinic** is located at Building 1526 and can be reached by DSN 590-1320 or civilian 06371-94641320. **The Military Crisis Line** serves Active Duty, Retirees, and their Dependents and is available 24/7 via phone, text, or online chat at https://www.veteranscrisisline.net/get-help/military-crisis-line *, DSN 118, or civilian 001-800-273-8255.

For emergencies call 112 or the Military Police (MP) Desk Sergeant at civilian telephone +49(0) 611-143-548-7777 or 7778.

15 June 2020

Slide 5 of 56





Mental Health Resources

Employee Assistance Program (EAP)

The Wiesbaden EAP, part of the Directorate for Human Resources, can see **DoD Civilian Employees, Military & Civilian Family Members, and Retirees**. EAP is a free, confidential screening, assessment, and health-related referral resource that can provide short-term, non-therapy counseling and support. EAP is available now primarily through telephone consultations. POC is Dr. John Kaiser at DSN 548-1402/Civilian 0611-143-548-1402, or e-mail: john.w.kaiser.civ@mail.mil

24/7 On-Call Duty Chaplain

The Wiesbaden Religious Support Office provides Chaplains who serve as the 24/7 On-Call Duty Chaplain to provide counseling and pastoral care for afterhours emergencies.

Any individual or Family Member on assignment orders to USAG Wiesbaden or one of our tenant units can speak to the On-Call Duty Chaplain at 0162-274-7337





Mental Health Resources

Military Family Life Counselors Adult - Child and Youth Behavioral (CYB) - DoDEA

Due to the COVID-19 pandemic, OSD has authorized MFLCs authority to temporarily provide tele-health services.

These services include telephonic and video non-medical counseling to children and youth because face-to-face support is restricted due to COVID-19.

Contact Information

Hainerberg Elementary School MFLC: Sarah Brown (MHN) Tel. 0152-2390-2413

Adult MFLC

Gloria Maresma (SRI) Tel. 0176-5594-8229 Judy Alsina (SRI) Tel. 0170-591-4771 Wiesbaden High School MFLC Sonya Easterling (MHN) Tel. 0151-4558-3637

Child/Youth MFLC: Yakiri Rivera (SRI) Tel. 0151- 5478-5029

Tele-health

Adults

Telephonic and video non-medical counseling.

Children and Youth

- Individual video non-medical counseling sessions for minors age 13 to 17 (parent or guardian must be available at the start of each video session to give parental consent and provide line of sight requirements)
- Family video non-medical counseling for minors 6 to 12 years of age (parent or guardian must attend each session)





Substance Abuse & Suicide Prevention

Substance Abuse Resources

The following are links to self help groups which offer online support and meetings.

http://aa-intergroup.org/ *

https://www.smartrecovery.org/community/calendar.php *

Additional Resources

https://www.samhsa.gov/find-help/national-helpline * https://www.drugabuse.gov/related-topics/covid-19resources_*

Employee Assistance Program

Dr. John Kaiser, CEAP DSN 548-1402, Civ. 0611-143-548-1402

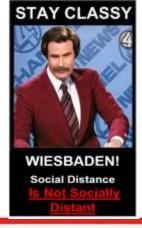
Suicide Prevention Resources

24/7 On-Call Duty Chaplain 0162-274-7337

National Suicide Prevention Lifeline 1-800-273-8255

International Hotlines http://www.suicide.org/hotlines/international/ger many-suicide-hotlines.html *

https://suicidepreventionlifeline.org/currentevents/supporting-your-emotional-well-beingduring-the-covid-19-outbreak/ *

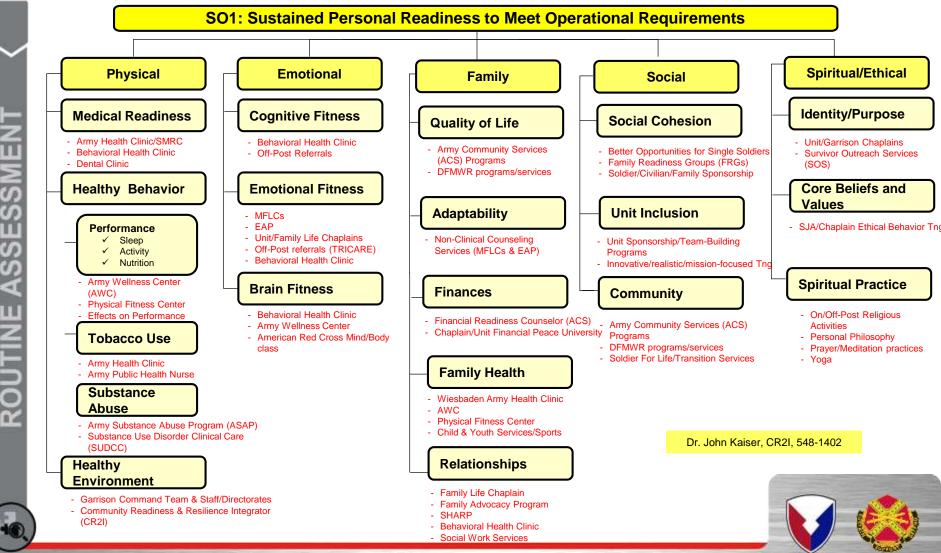




Wiesbaden Military Community – Community Resources Throughout COVID-19



R2 Strategic Objectives/Matching Resources



Wiesbaden Military Community – Community Resources Throughout COVID-19

Slide 9 of 56



Spiritual Wellness for Wiesbaden

"Virtual Soul Food for our Community!"

Our Religious Support Office shares live and recorded religious services and programs to support our community during temporary closures due to COVID-19. You can find links to most of these on our Facebook page at <u>https://www.facebook.com/RSOWiesbaden/</u>*



* Buddhist Meditations * Catholic Mass
* Inter-Belief Discussions * Islamic
Prayers * Jewish Services * Mormon
Resources * Protestant Worship, etc.

. . . for Different Groups . . .

- * Chapel Congregations * Children's Ministries * Fellowship Groups
 - * Women's Auxiliaries * Youth, etc.

... Served by a Variety of Means

- FACE-TO-FACE (one at a time and social distancing) 24/7 On-Call Chaplain's Cell @ 0162-274-7337
- And * Articles * Emails * Facebook * FaceTime Video
 - * Google Hangouts * Individual Phone Calls
- * Livestreams * Microsoft Teams * Recorded Video
- * RightNow Media * Teleconferences * YouTube, etc.

Tell us which formats work best for you!





Look Who's Cooking!

Your neighbors! Volunteers from our Chapel Worship Communities & Auxiliaries, Chaplains from Wiesbaden's Tenant Units and the Religious Support Office, even "guest chefs" linked from military communities around the world!











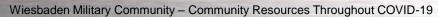


You Tube

Slide 11 of 56









UNCLASSIFIED **Meet Our Six Chaplains Providing Soul Food**



Wiesbaden Military Community - Community Resources Throughout COVID-19



Where Can You Find Some Soul Food?

RELIGIOUS GROUP & FORMAT	WEB ADDRESS
Other Army Posts	
Buddhist Page	https://www.facebook.com/groups/1544784788918210/ *
Islamic Page	https://www.facebook.com/USAG-Wiesbaden-Islamic-Community-758605890897868/ *
Jewish Group	https://www.facebook.com/groups/USJewishBavaria/ *
Mormon/LDS Page	https://www.facebook.com/LDS-Chaplains-275224832537120/ *
Wiesbaden	
Catholic Chapel Group	https://www.facebook.com/groups/171503013866058/ *
Catholic Women Group	https://www.facebook.com/groups/cwocwiesbaden/ *
ChapelNext Service (Protestant)	https://www.facebook.com/ChapelNext-Wiesbaden-122737997768323/ *
Club Beyond (Youth) Group	https://www.facebook.com/groups/433498680156631/ *
Gospel Service (Protestant)	https://www.facebook.com/Gospel-Clay-Chapel-111721183766678/ *
Gospel Group (Protestant)	https://www.facebook.com/groups/201559987602527/ *
Inter-Belief Page	https://www.facebook.com/IBWiesbaden/ *
Protestant Women Page	https://www.facebook.com/Wiesbaden-Protestant-Women-of-the-Chapel-113233838709964/ *
Protestant Women Group	https://www.facebook.com/groups/219612285499168/ *
Traditional Service (Protestant)	https://www.facebook.com/TPCCLAY/ *
Virtual VBS Registration	https://vbspro.events/p/events/wiesbaden2020
Wednesday Night Alive (Group)	https://www.facebook.com/groups/wednightalive/ *
Personal	
Catholic Priest	https://www.youtube.com/channel/UCL8-6NwKsEb47uh6xzmTAxQ *
Christian Resilience (Conservative Trinitarian)	https://www.youtube.com/channel/UCHrPFyIv6xwfPkKMhN9E8Jg *
Spiritual Resilience (non-religious)	https://www.youtube.com/channel/UCpNUTYxir3SOb18Hxx1RbNA *





Family Life Chaplain Support

Types of Counseling:

- Individual Adult
- Child Therapy
- Couple/Family
- Group

Areas of Concern:

- Addictions
- Anger
- Assault
- Blended Family
- Children
- Combat
- Depression
- Faith
- Grief
- Marriage
- Parenting
- Pre-Marriage
- Sex
- Suicide
- Work
- and More!

Whom do we Serve?

The Family Life Chaplain is dedicated to help you to be all that God created you to be. Professional services are offered in a caring environment to all Active Duty and Reserve Soldiers, Retirees, DoD Civilians, and Family members with a valid ID card, regardless of ethnicity, religion, nationality, gender, or race.

100% Confidentiality -

All counseling at the Chaplain Family Life Center is confidential. What you say here, stays with our professional staff. And we will not release any information without your written approval and directions of what you want us to do with the information. There is no safer place to get help.





"Help For Your Journey"

Hainerberg Chapel: (DSN) 548-5173 Bldg 7779, rm 5

Clay Chapel: (DSN) 548-5178/5176 (Bldg 1019)

CH (MAJ) Daniel Clavpoole:





Wiesbaden Military Community – Community Resources Throughout COVID-19



Family Life Chaplain Support

Why a Family Life Center?

Your counseling is customized

At the Chaplain Family Life Center, we recognize that your concerns, history, personality, and resources are unique. So we tailor our work to empower you with the self-awareness, knowledge, and skills **you** need for **your** journey.

We help you clarify your goals and possible obstacles, team with you to develop realistic steps to success, and support you throughout the process.

Want a professional coach for your marital communications? We help you hear and talk to each other's heart issues. Feel overwhelmed by tragedy? We walk with you at your pace. Is your child struggling with difficult emotions or behaviors? We work with them on their level and their concern.

You also get a team of counselors

Even between your meetings with your Chaplain, we are working for you. Our Chaplains meet monthly to review your progress & concerns, and brainstorm and pray for your success. We also train together and consult individually on eight models of researched-based therapies for the best quality of care appropriate to your needs. We never stop working for your success!

Why a Family Life Center?

Sometimes you want help but with a little more privacy. You can still meet with your unit Chaplain, with a Chaplain of your religious preference, the Family Life Chaplain, or any combination.

We have workshops for groups

<u>Created for Connection</u> Explore how married couples connection with each other can be a reflection of a secure connection with God, the ultimate giver of secure connection. Through classes catered to your group you will see a Biblical world-view of intimacy with God and with your spouse.

Prepare and Enrich

More than 4,000,000 couples have prepared for marriage or enriched their relationship through taking the P/E assessment and working with a Certified Facilitator. The assessment itself has been proven to improve relationship satisfaction; however there is something extraordinary about the relationship a Facilitator develops with a couple that truly helps the couple grow more than they would on their own.

Why a Family Life Center?

Because support is critical when you need it the most. We know it's challenging to serve your country in combat tours, move constantly, and be stationed away from family and friends back home. But you don't have to try to do it alone. Join those of all ages, ranks, and walks of life who have benefited from confidential, professional counsel. Come by or give us a call!

Hainerberg Chapel: (DSN) 548-5173 Bldg 7779, rm 5

Clay Chapel: (DSN) 548-5178/5176 (Bldg 1019)

> CH (MAJ) Daniel Claypoole: 0173-704-6814







Wiesbaden Health Clinic- Primary Care

Hours of Operation: 0800 – 1600 Monday thru Friday

***Patients are required to wash hands, wear masks, and will be screened prior to entering

Face to Face Appointments:

- Limited number of face-to-face appointments available through Central Appointment line:
 - 06371-9464-5762 CIV / 590-5762 DSN

Virtual Appointments:

- TRICARE Online Secure Messaging to your PCM Team at https://www.tricareonline.com
- Call Central Appointments to make a virtual appointment 06371-9464-5762 CIV / 590-5762 DSN
 - Examples of virtual services: medication refills, paperwork requests, follow up on previous appointments, or general questions for your provider.
- If you are unsure what to do, start by either sending us a secure message or call central appointments so you can schedule an appointment or submit a request for a telephone consult with the primary care team.
- Please <u>DO NOT</u> show up unexpectedly.

COVID-19 Primary Care response:

We are increasing our face-to-face appointments, but continue to offer virtual appointments as well.

The community's health is our top priority, we are here for our patients during these difficult times, please reach out to us online or telephonically.





Soldier Medical Readiness Clinic (PHA)

Hours of Operation: 0800-1500, Monday - Friday

Walk-in or call to make appointment: DSN 590-1308/ CIV 06371-9464-1308

- The SMRC is still available to assist and coordinate VIRTUAL (telephonic, not face-to-face) PHA appointments
- The SMRC is also assisting with AD Physicals (flight, schools, separation)
- The service is LIMITED to any Soldier who is presently RED or AMBER on their PHAs
- Vision, Immunization, LAB, EKG, and X-ray are also available
- The Hearing booth is available Tue-Thurs 1300-1500 Appt only
- Complete Part I of the PHA (the Soldier questionnaire) prior to calling
- Part one can be accomplished by logging into:

AKO> my medical readiness> Periodic Health Assessments> Start New Survey (towards top)





Wiesbaden Health Clinic- Pharmacy

Hours of Operation: 0800 – 1600 Monday thru Friday (06371-9464-1322)

Mandatory Call-In Refills:

DSN: 590-5227 / CIV: 06371-9464-5227

Or TRICARE Online: https://www.tricareonline.com

Refills will be ready for pick-up after 1400 next business day

COVID-19 Pharmacy Process:

- Patients picking-up prescriptions will be screened at the clinic front door
- Only four patients are allowed in the clinic to pick-up prescriptions at a time
- Patients need to pull a pharmacy ticket and wait to be called
- Patients are required to show a valid ID and state full name / date of birth for prescription pick-up
- Prescriptions that do not have refills will need a new prescription before they can be processed
- Called in refills ready for pick up after 1400 next business day
- Early prescription refills will be at the discretion of the pharmacy staff
- Quarantined or Isolated patients must have another individual authorized to pick up prescriptions. Valid identification must be provided to the individual picking up (ie smartphone ID picture front and back)

Slide 18 of 56



Wiesbaden Health Clinic- Behavioral Health

Hours of Operation: 0630-1700, Monday thru Friday

<u>Contact information:</u> Building 1526, DSN: 590-1320/ CIV: 06371-9464-1320

Services:

- Provides evaluation, psychotherapy, case management, medication management, and marital counseling to active duty service members
- Provides services to the children of active duty service members
- Adult dependents may be seen for psychotherapy on a space available basis
- Face-to-face, telephonic, and virtual health appointments are available
- Group therapy is not occurring at this time
- The Behavioral Health Clinic is open for walk-in crisis care during clinic hours
- Behavioral Health staff remain available for phone consultation to commanders
 and medical providers

The Military Crisis Line serves Active Duty, Retirees, and their dependents and is available 24/7 via phone, text, or online chat at https://www.veteranscrisisline.net/get-help/military-crisis-line , DSN 118, or civilian 001-800-273-8255.





Wiesbaden VTF

Adjusted VTF Hours: Tuesday and Thursday 0800-1200

The Veterinary Clinic will be open for prescription pickup, urgent, non-emergency appointments and health certificate appointments. Please call 24 hours in advance for prescription requests.

If you are unable to get ahold of us, please leave a message with your name, your pets name, the reason you are calling, and a good phone number to reach you.

Prescription and appointment requests can be made by phone at 06371-9464-1544 or DSN: 314-590-1544.

The VTF will increase capability as soon as travel restrictions are lifted to support community members and their upcoming travels.



VTF Location: Clay Kaserne, Building 1038

Phone number: *06371-9464-1544 314-590-1544*

All updates to hours and services will be posted through the Garrison website and Facebook page.



UNCLASSIFIED



Sexual Harassment/Assault Response & Prevention



The USAG Wiesbaden 24/7 SHARP Helpline is 0162-296-6741. This is the BEST method to connect to local support services. I know that we are in unusual times... We are here... your support network is here.

Every community has resources available to assist. To access local resources outside of the Wiesbaden Community, please call DSN 53-SHARP or download the *WeCare, Europe* App (Google play and iTunes) for a full list of contact information and resources. Finally, the DoD Safe helpline at DSN: 99-001-877-995-5247



Wiesbaden Sexual Assault Response Coordinators (SARCs)

Deborah Wagner

66th MI BDE

DSN 546-4508

Clay Kaseme.

Building 1029N



Bill Mottley USAG Wiesbaden DSN 548-9222 Clay Kaseme, Building 1201, Room 101

UNRESTRICTED REPORTING

Allows a person who is sexually assaulted to report the assault and receive support, advocacy, medical treatment, legal assistance, and counseling.

with a law enforcement investigation & the support of the Chain of Command





SFC Darlene Coleman 2^{ad} SIG BDE DSN 565-3010 Clay Kaserne Sarah Gordon HHBN, USAREUR DSN 537-0744 Clay Kaseme, Building 1212, Room 126

RESTRICTED REPORTING

Allows a person who is sexually assaulted to confidentially report the assault and receive support, advocacy, medical treatment, legal assistance, and counseling.

without a law enforcement investigation or command involvement

24/7 SHARP Helpline: 0162-296-6741 DoD Safe Helpline DSN: 537 SAFE DoD Safe Helpline: 0611-143-537-SAFE USAREUR 24/7 Helpline DSN: 53-SHARP



Download a QR reader app, then scan to go directly to SafeHelpline.org





Army Community Service - Virtual Connection







Daily Virtual ACS Meeting

Are you arriving to Wiesbaden and cannot walk into our building to ask questions and explore our programs?

Please visit us virtually between 10:30 and 11:30 am, Mo. to Fr. to hear a few useful facts and ask as many questions as you have

Email <u>federica.s.lemauk.civ@mail.mil</u> to receive the access code to join the meetings

Monday: What to know about money in Germany Tuesday: Relocation, Host Nation and Spouse Sponsorship Wednesday: Supporting new parents, exceptional families and healthy relationships Thursday: Volunteering and working in USAG Wiesbaden Friday: It's all about being informed



Wiesbaden Military Community – Community Resources Throughout COVID-19



Tune in to ACS live on June 18th at 1:00PM and learn how the Spouse Sponsorship program connects seasoned to incoming Spouses and helps create friendships and smooth transitions!

Follow: USAG Wiesbaden Facebook page click <u>HERE!</u> *





ACS Financial Readiness

Financial Readiness

- Lunch & learn daily virtual meeting with a financial counselor 1200-1300 Monday through Friday
- Financial Touchpoint Training available on DOD app Sen\$e and the OSD Office of Financial Readiness website: <u>https://finred.usalearning.gov/</u>
- Downloadable **budget** worksheet, children's activities and resources on <u>https://wiesbaden.armymwr.com/programs/</u> <u>financial-readiness-program</u>





Did you know Personal Financial Counselors (PFCs) can provide no-cost support services virtually?



Jerry York, CFP[®] Personal Financial Counselor Zieders Contractor

Cell 0151 2346 4196 pfc.wiesbaden.usa@zeiders.com Wiesbaden ACS

• MilSpouse Money Mission[™], the DoD's primary resource to provide military spouses with the trusted information they need to lead their families to stronger financial futures : <u>www.MilSpouseMoneyMission.org</u>





ACS Financial Readiness







Readiness

Financial ups and downs during COVID-19

Have you noticed more money in your accounts because COVID-19 has you driving less, not eating out as often, and enjoying more time doing things at home for free, instead of going out and spending money?

Would you like to continue spending less, saving more, and not living check to check, making these habits that continue, even after the world reopens?

The money you save on fast food now could help to put a down payment on a house in just a few years!



It's not over yet... prices of many goods and services are rising are you preparing your cash flow to withstand the strain?



If you have lost any portion of your family income, you are testing the resiliency of your finances. Positive habits and a systematic plan will set your financial future on a resilient growth course!

• Talk to an ACS financial counselor for help •

0611 143 548 9201 federica.s.lemauk.civ@mail.mil

0151 2346 4196 pfc.wiesbaden.usa@zeiders.com



ACS Financial Readiness



Army Emergency Relief

NEW AER ASSISTANCE PROGRAM: HOME SCHOOLING

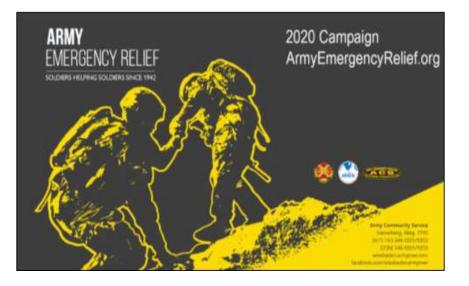
Who: Eligible Soldiers with dependents in grades K thru 12th What: Home schooling costs for specific school supplies up to \$500 per family How: As a loan, grant or combinations, assistance will be retroactive back to 1 March 2020 until rescinded by HQ AER Why: To minimize any additional financial hardship on Soldiers and Families



All **AER Assistance** can be provided via email and EFT with Command approval.

The **2020 AER Campaign** has been extended - donations can be made electronically via allotment or credit card on <u>www.ArmyEmergencyRelief.org</u>





ARMY EMERGENCY RELIEF

EST YHU



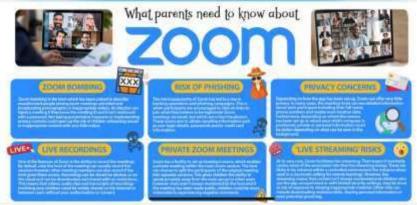
ACS Family Advocacy Program

Weekly Virtual Community Outreach

Positive Parenting Tip Tuesdays

We provide a positive parenting technique our parents can add to their parenting tool boxes!

POSITIVE LANGUAGE ALTERNATIVES to tame a child's tantrum How can I Galm down ----help you? I can see this is Stop crying ----hard for you. You're ok. ----Are you ok? Be quiet -----Can you use a softer voice? Don't hit. Please be gentle. Take a deep Stop yelling. breath, then tell me what happened. Do you need a hug?



Wake Up to Online Safety Wednesdays

We cover topics on online bullying, online relationships, mental health & technology, and safety guides for various apps and games your child may be using.

For more information follow ACS Facebook Page:

https://www.facebook.com/USAG-Wiesbaden-ACS-111672008929695/ *



Wiesbaden Military Community – Community Resources Throughout COVID-19



ACS Family Advocacy Program

Weekly Virtual Community Outreach

...

Story Time with Alissa every Wednesday on the NPSP Facebook Page! https://www.facebook.com/ACSNewParentSupportProgram





New Parent Support Program - NPSP Wiesbaden Wednesday at 10:00 AM - 😡

No Newborn network again today, instead we have the video recording of Little Dino's don't Yell. NPSP misses seeeing all your smiling faces



Thriving Thursdays

We discuss tips for developing and maintaining a healthy relationship with your significant other.



For more information follow ACS FB Page: @USAGWiesbadenACS



Wiesbaden Military Community – Community Resources Throughout COVID-19



ACS Family Advocacy Program

Virtual Life Skill Classes

Did you know FAP is offering **virtual life skill classes** that you can take from the comfort of your own home at your convenience!?

E-mail <u>laura.b.johnson27.ctr@mail.mil</u> for more information on class topics and enrollment information.











Need someone to talk to?

Are you experiencing physical, emotional, sexual, or economic abuse?

ACS Victim Advocates offer support, safety planning and resource information to adult victims of domestic abuse

If you are a victim of domestic abuse call our 24/7 Domestic Violence Hotline at:

0162-297-5625

If in immediate danger call the Military Police 0611 1435487777 or 114





This Photo by Unknown Author is licensed under <u>CC BY-SA</u>





Wiesbaden Military Community – Community Resources Throughout COVID-19



EFMP Family Support

EFMP Manager is available Monday – Friday, 0800 – 1700 via email and by phone: <u>victor.garcia2.civ@mail.mil</u> DSN (314) 548-9220 Civ. 0611 143 548 9220



EFMP Coordinator (WAHC)

EFMP Coordinator is available Monday – Friday, 0730 – 1630 via email and by phone: paola.sanchez5.civ@mail.mil DSN (314) 590-1499 Civ. 06371-9464-1499

The ACS EMP office is the single source point of contact for information to resolve problems or locate services to support individuals with special needs The WAHC EFMP coordinator is available to answer questions pertaining to enrollment, disenrollment, and assignment concerns pertaining to EFMP









ACS Relocation Readiness Program

New to Wiesbaden? Don't let the lockdown spoil the fun for you! Let Relocation take you to downtown Wiesbaden (virtually) and teach you a few things about your new home and some cool places to visit

1. Virtual Walking Tours

•Caution https://youtu.be/NMfaEOCVo3I * Not accessible on Government network. •Caution https://www.wiesbaden.de/en/tourism/virtual-tours/index.php*

2. Exploring your new Home - the following link will bring you to the official City of Wiesbaden website in English. The contents of which are topics we usually discuss during our weekly Host Nation Orientation.

Website : <u>https://www.wiesbaden.de/en/living-in-wiesbaden/index.php</u>





ACS Relocation Readiness Program

LENDING CLOSET

Borrow a loaner kit while you wait for your household goods to arrive or an in between moves. The kit includes basic kitchen items (pots, pans, dishes, silverware) and small appliances such as irons, coffee makers, and toasters. We also have play pens, high chairs and boaster seats for small children. Loaners are good for an initial 30 days and could be extended.

SPOUSES PROGRAMS

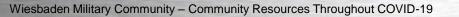
Spouses, You are not Alone! We have the following programs to assist you during your family's transition:

• **Spouse Orientation Program** – introduces and connects you to agencies like TRICARE, Dental, Vehicle Registration, Customs, CYS, ACS Employment Program and many others.

15 June 2020

Slide 33 of 56

• **Spouse Sponsorship** - we can provide you a spouse sponsor to assist you during your move.





ACS Relocation Readiness Program

Useful websites during your move

PLAN MY MOVE https://planmymove.militaryonesource.mil/

NEWCOMER'S PORTAL https://home.army.mil/wiesbaden/index.php/my-fort/newcomers

ACS RELOCATION

https://wiesbaden.armymwr.com/programs/relocation-readiness-program

For more information please contact us at: DSN 548-9201 or CIV. 0611-143-548-9201 or email us at usarmy.wiesbaden.id-europe.mbx.mwr-acs@mail.mil





ACS Employment Readiness

Employment Readiness

Resume Assistance/Virtual Job trainings

Employment Readiness Manager is available via email Monday thru Friday from 0800-1700 to provide (both Federal and Civilian) resume writing assistance to the community.

Click <u>HERE</u> to view current Local Job Listings.

Virtual job trainings are available via **USAJobs** to the public.

Link to Virtual job trainings: https://www.usajobs.gov/Notification/Events/ *

Interviewing - 22 June 11:00 a.m. (ET) Writing Your Federal Resume - 24 June 11:00 a.m. (ET) Navigating USAjobs - Finding & Applying - 30 June 1:30 p.m. (ET)



Contact:

Employment Readiness Manager Email Earl McFarland earl.j.mcfarland.civ@mail.mil





Physical Wellness

MWR FIT & RESILIENT

Online Fitness

Emily Coleman YOGA and YOGA w/WEIGHTS

Amy Wahl Full Body Workout

Alina and Ketsia ZUMBA on ZOOM

Bob Karnes Martial Arts and Self Defense





2020 IMCOM Europe Army Ten Miler Virtual Qualifier Race June 20, 0800

All active duty personnel wishing to qualify for the IMCOM-E/USAREUR team must validate their time starting 0700 and no later than 0900 on the day of the event.

* Special time keeping conditions apply!

For more information and details please inquire with POC. Contact POC: Andre Herren Email: <u>andre.d.herren.naf@mail.mil</u>

VIRTUAL - 5K Tie Dye Color Run June 20, 0900 - 1100

Create your own tie dye shirt and participate in this Virtual 5K Tie Dye Color Run. Click <u>HERE</u> for details.



UNCLASSIFIED



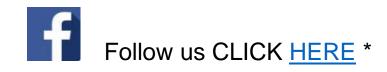
Wiesbaden Family and MWR Adjusted Service Offerings

Wiesbaden Arts & Crafts Center

Now Open - Retail Sales Only! Linen • Plaques • Frames • and lots more

Hours:

Monday - Friday from 11 a.m. - 5 p.m. Open for business to assist your creative needs and PCS / ETS gift requests! Classes remain online in a virtual format at this time. Do-It-Yourself areas are currently closed, as is the woodshop. A maximum of eight customers at a time are permitted in the facility.



Wiesbaden Library

Now Offering - Request Pickup Service

Books • Movies • Music • Games & More Items from our local collection can be requested using a electronic form. For full details click on link below.

Hours: Sunday - Thursday from 12 - 5 p.m. by request only.

Educational Resources, e-Books, Videos, Encyclopedias, Financial Literacy Tools, *and lots more*

Click <u>HERE</u> for full details & request form.





UNCLASSIFIED



Wiesbaden Family and MWR Adjusted Service Offerings

Wiesbaden Arts & Crafts Center

Resiliency Craft Kits!

Craft kits, provided by Help Heal Veterans (<u>HealVets.org</u>), courtesy of IMCOM, and are FREE of charge to Soldiers.

The Wiesbaden Arts & Craft Center has 290 Crafts Kits available for Soldiers to construct a variety of crafts.

Wooden Models - Leather Wallets & Pouches - Bracelet & Bead kits.

Please visit the Wiesbaden Arts & Crafts Center located on Clay Kaserne Bldg. 1214 or call DSN 548-9838/Civ. 0611-143-548-9838 for more information and availability.



15 June 2020

Slide 38 of 56





VAT/UTAP Office

Open on *Monday* - *Friday* By appointments only. Hours: 8:30 a.m. to 4:00 p.m. To schedule an appointment call (0611) 143-548-9107/DSN 548-9107, email <u>usarmy.wiesbaden.utap@mail.mil</u> or visit the VAT/UTAP page on wiesbaden.armymwr.com.

Dagger Cantina

Face Covering is required in facilities as directed!

Open for take-out only from 7:30 a.m. to 1:30 p.m. Monday to Friday. The staff can only serve one customer at a time to maintain social distancing.

MWR Food & Beverage

Face Covering is required in facilities as directed!

Bamboo Asian Restaurant - from 11 a.m. to 9 p.m. Tuesday to Sunday (closed Monday). **Delivery available** 5 - 8:30 p.m.

Call DSN 548-9425 or civ (0611) 143-548-9425.

Click here to view the menu.

Limited - Dine-in service

Wiesbaden Entertainment Center

from 11 a.m. to 8 p.m. daily. **Grab & Go only! Delivery available** from Wednesday - Sunday 4-8 p.m. Call DSN 548-9406 or civ (0611) 143-548-9406.

Click here to view the menu.

Little Italy Catering Center - from 11 a.m. to 2 p.m. and 5-10 p.m. Monday to Friday; noon to 2 p.m. and 5-10 p.m. Sunday (closed Saturday). Call DSN 548-9413 or 548-9418 civ (0611) 143-548-9413/9418

Click here for the menu.

- Delivery available
- Limited Dine-in service





MWR Food & Beverage

Face Covering is required in facilities as directed.

Shali Java Cafe - from 7 a.m. - 2 p.m. Monday – Friday: Call DSN 537-2708 or civ (0611) 143-537-2708. Grab & Go only! <u>Click here to view the menu</u>.

Java Express - from 8 a.m. - 2 p.m. Monday - Friday Grab & Go only! (No delivery available) <u>Click here to view the menu.</u>

Latin Street Restaurant from 11 a.m. to 2 p.m. and 5-9 p.m. Tuesday to Friday 4-9 p.m. Saturday, (closed Sunday & Monday). Call DSN 548-9472 or civ (0611) 143-548-9472. Click here to view the menu.

* Limited – Dine-in service

Rheinblick Golf Course

Now accepting tee times. Customers MUST have a scheduled Tee time to play Golf!

Hours: Monday - Friday 8 a.m. - 6 p.m. Saturday - Sunday 7 a.m. - 6 p.m.

Tee Time Call-in Numbers DSN 548-5485/5486 or Civ. (0611) 143-548-5485/5486

NOTE: SPECIAL CONDITIONS APPLY Click <u>HERE</u> for full Policies & Procedures.

Rheinblick Restaurant NOW OPEN!

9:30 a.m. - 8 p.m. Click <u>HERE</u> for menu * Limited – Dine-in service





Auto Skills Center

Auto Skills Center:

The Auto Skills Center now offering expanded services to include oil and filter changes, and tire rotation services.

Hours: Monday - Friday from 10 a.m. - 5 p.m. by appointments only. Car Wash - NOW OPEN!



Click <u>HERE</u> for full details.

Parent Central Services:

Wiesbaden Parent Central Services, Bldg. 1213 on Clay Kaserne, is open for new registrations and re-registrations by appointment only. To schedule an appointment, email:

usarmy.wiesbaden.id-europe.list.mwrcentral-registration@mail.mil.

Click <u>HERE</u> to visit the Parent Central Services website for useful information.







Outdoor Recreation Center

Outdoor Recreation Center:

Available services by appointments only.

- 1. Equipment Rentals & Bicycle Maintenance Services.
- 2. Hunting, Fishing and Sports Shooting (HFSS) Program.

Hours: Monday - Friday from 10 a.m. - 4 p.m.

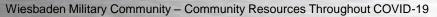
> FACEBOOK: Wiesbaden Outdoor Recreation Follow click <u>HERE!</u>

Learn-to and Virtual Tour videos:

The Wiesbaden Outdoor Recreation has been uploading a wide range of learn-to from how to ride a bike to learn how to go Stand Up Paddle Boarding.

In addition to the learn-to videos they have been uploading a variety of virtual leisure travel videos from local hiking and biking trails to major European cities and regions in which some are pure images with sound and others are full travel guides with insights to each location.





15 June 2020

Slide 42 of 56



Outdoor Recreation Center

Biking Club: This 2020 Wiesbaden Biking Club event/program can be done at home, or on any bicycle trail or road (this is open to all bicyclist regardless of Beach Cruiser, BMX Bike, Mountain Bike, Road Bike or Touring Bike).

Just jump on your bike and keep riding as often as possible to rack up total mileage, even if you can only get out for a quick 5km or 10km bike ride. Fill out a bike log and start tracking your rides and total distances. Take pictures on your journey and share them in the comments section below the FB invitation/event. **Hiking Club:** This 2020 Wiesbaden Hiking Club program can be done at home, or on any path, road and trail (this is open to all backpackers, hikers, Volksmarchers and walkers

Just put on pair of comfortable walking shoes or boots and get out walking as often as possible to rack up total distance traveled, even if you can only get out for a quick 5km or 10km hike. Fill out a walking/hiking log and start tracking your hikes and total distances. Take pictures on your journey and share them in the comments section below the FB invitation / event.

Biking Club goals: 500, 1000, 2500 & 5000km's



Wiesbaden Military Community – Community Resources Throughout COVID-19

Hiking Club goals: 50, 100, 250 & 500km's

HIKING IS THE ANSWER WHO CARES WHAT THE QUESTION IS.

15 June 2020

Slide 43 of 56



Inside with MWR

UNCLASSIFIED

INSIDE WITH MWR

https://wiesbaden.armymwr.com/promos/inside-mwr

Wiesbaden Family and MWR's virtual program and information page during COVID-19. Join us in exploring a wealth of opportunities available, courtesy of your local Wiesbaden MWR programs and online resources.

Resources Include:

- Garrison COVID-19 Updates
- MWR Food Delivery Options & Menus
- Educational Activities for Children
- Virtual Library
- Sports & Fitness Virtual Workouts
- Virtual Art Courses
- Streaming Broadway Shows & Play Readings from AEP
- Things to do at Home
- Online Academic Resources
- Virtual Job Training
- Mental Health Resources
- MWR Program & Informational Videos
- Resources for Coping During COVID-19







July 4th Special Event - Fireworks Celebration

Wiesbaden Family and MWR July 4th Fireworks Celebration presented by Andrews Federal Credit Union.

Wiesbaden Family and MWR is happy to announce that we are celebrating our Nation's Independence Day with a spectacular fireworks display. The Fourth of July Fireworks presented by Andrews Federal Credit Union will be held on the Clay Kaserne Airfield in a car park viewing area. Spots are limited and registration is required to attend the event.

Registration is open to all DoD ID cardholders on a first-come, first-served basis and will open on the <u>Wiesbaden</u> <u>MWR</u> website on June 20 at noon.



Click <u>HERE</u> for full event details.





July 4th WEC BBQ Drive Thru Menu

Available July 4th from Noon - 10 p.m.

- Smoked Baby Back Ribs Served w/ Baked Beans and Corn on the Cob - \$11.75/\$15.75
- Grilled Bratwurst w/ Sauerkraut & Spicy Mustard \$7.50
- Hamburger \$5.50
- Cheeseburger \$6.50
- French Fries \$2.00
- Bag of Chips \$1.50
- Bottle Soda \$1.75
- Bottle Water \$1.50
- Drip Coffee \$1.50







July 4th WEC BBQ Drive Thru Layout



Wiesbaden Entertainment Center July 4th BBQ Drive Thru Delicious Smoked Baby Back Ribs, Burgers, Drinks, and more July 4th only form Noon - 10 p.m. <u>Click HERE full Menu/Details</u>

Slide 47 of 56

Wiesbaden Military Community – Community Resources Throughout COVID-19



MWR Calendar – Upcoming Events

EVENT NAME:	EVENT TYPE:
Stay at Home Chronicles	Virtual Event
Hiking & Biking Club – Virtual	Virtual Event
Virtual Army 10 Mile Qualifier	Virtual Event
Virtual 5K Tie Dye Color Run	Virtual Event
Coffee and Cars	Community Event
Virtual Firecracker 5K Fun Run	Virtual Event
Virtual Volunteer of the Year Recognition	Virtual Event
4 Day Volksmarch 20-40 KM	Virtual Event
July 4 th Fireworks	Community Event
Summer Reading Program	Virtual Event
Virtual Summer Theater Camp	Virtual Event
ACS Birthday	Virtual Event
	Stay at Home ChroniclesHiking & Biking Club – VirtualVirtual Army 10 Mile QualifierVirtual SK Tie Dye Color RunCoffee and CarsVirtual Firecracker 5K Fun RunVirtual Volunteer of the Year Recognition4 Day Volksmarch 20-40 KMJuly 4 th FireworksSummer Reading ProgramVirtual Summer Theater Camp

Visit – <u>Wiesbaden.armymwr.com</u>



Wiesbaden Military Community – Community Resources Throughout COVID-19



MWR Weekly Newsletter

Wiesbaden MWR Marketing Newsletter

https://wiesbaden.armymwr.com/promos/mwr-weekly-newsletter

Each week, the Family and MWR Marketing department brings you the **Wiesbaden MWR Newsletter** informing you about our latest program information and highlights. The MWR Weekly Newsletter is your source for updated MWR features and programs on a weekly basis.



Click <u>HERE</u> to Subscribe



Wiesbaden Military Community – Community Resources Throughout COVID-19



Educational – DoDEA Schools

DoDEA Wiesbaden Schools are Monday - Friday limited staffing during the summer

For school registration:



https://dodea-registration.hosted.src-solutions.com/

Contact local school for an appointment to complete online registration

For school information:

http://wiesbaden.armymwr.com/europe/wiesbaden/programs/school-liaison-officer-slo

Aukamm Elementary School - <u>https://www.dodea.edu/AukammES</u> * Hainerberg Elementary School - <u>https://www.dodea.edu/HainerbergES</u> * Wiesbaden Middle School - <u>https://www.dodea.edu/WiesbadenMS</u> * Wiesbaden High School - <u>https://www.dodea.edu/WiesbadenHS</u> *

School Liaison Officers contact information available world wide: https://www.dodea.edu/Partnership/schoolLiaisonOfficers.cfm





Educational – DoDEA Schools

DODEA Europe Summer

Clubs and Enrichments Activities

- For students at every grade level
- Clubs for every age and every interest.
- Details and Registration

https://sites.google.com/student.dodea.edu/summer-virtual-enrichment/home

Most clubs are open to students all over DODEA Europe with a few being designated to specific schools. Clubs and activities will beginning 15 June 2020. See start dates when you register for the activities and sign up as soon as possible. Once you have registered, simply join the Google Meet at the designated time and date.







Wiesbaden Commissary

Hours of Operation:



Sunday – Saturday 0900-1000 for high risk customers

Monday – Friday1000 – 2000 for all customersSaturday & Sunday1000 – 1900 for all customers

"One Way" streets in the Commissary! In order to assist our customers with keeping the social distance, we have implemented one-way streets with signage on the floor for your safety.

Use of reusable shopping bags is discontinued until further notice for our patrons safety and well-being. However, they are still available for purchase and can be used for the groceries at time of purchase only.





Wiesbaden Education Center



The Education Center has shifted classes to online. Specific school and contact info is listed below please contact for more details.

Central Texas College -

Email <u>wiesbaden@europe.ctcd.edu</u> DSN 548-1307 or (0611)143-549-1307.

Embry-Riddle Aeronautical University Email <u>wiesbaden@erau.edu</u>

University of Maryland Global Campus

email: <u>wiesbaden-europe@umuc.edu</u>; or by phone (0611)143-548-1315

University of Oklahoma -Wiesbaden OU representatives email: <u>APWiesbaden@ou.edu</u>.



Contact: DSN 548-1302 Civ. (0611) 143-548-1302



Red Cross - Resiliency Workshops



The American Red Cross presents private, interactive workshops for military-affiliated individuals and their families.

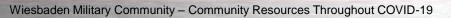
Workshops focus on stress management, relaxation, communication, and coping skills. Available workshops include:

- COVID-19 Virtual Resiliency Module
- Mind-Body Skills
- Reconnection and
- Coping with Deployments

All workshops are free and taught by licensed mental health professionals. To register, email <u>wiesbaden@redcross.org</u> or call CIV 0611-143-548-1760.

15 June 2020

Slide 54 of 56





Wiesbaden/Dagger Complex Postal Service

Wiesbaden Postal Hours:

- Lobby Access: M-F 09:30 16:00
- Finance/Mailing Out: M-F 11:00 14:00
- In/Out Processing: M-F 11:00 16:00
- Parcel Pickup: M-F 11:00 16:00
- Official Mail: M-W-F 10:00 12:00



Dagger Complex Postal Hours:

- Finance/Mailing Out: M-W-F 10:00 14:00
- Parcel Pickup: M-W-F 10:00 14:00

Courtesy & Patience

- Please remember that those assigned to assist at the entry points are doing their jobs to help mitigate and keep the traffic flow at social distancing standards.
 Please give them the courtesy as well.
 They are here to help.
- Limit mail to what is truly necessary at this time as the lines could be slower due to all the processes in place. Ensure you factor this into your plans.

Face Covering/Mask Usage

- All customers utilizing the Postal Office must wear proper face covering/mask while conducting any business inside.

Hand Washing

- Before entering the Post Office you must wash your hands.

Entrance/Exit

- Entrance through Finance/Mailing Out door. *Only those with carts for mail transportation, baby-strollers and wheelchairs (any other type of medically aided devices/equipment) can utilize Entrance door for exiting purposes.
- <u>Exit</u> through the doors by Parcel Pickup facing the Fitness Center if you do not fall under that mentioned in the (*) under Entrance.





Task Force Community Wellness – Wiesbaden Military Community

TASK FORCE Community wellness

END OF BRIEF



Wiesbaden Military Community – Community Resources Throughout COVID-19